

irrigation news

Message from the Water

Service Committee Chair As we approach the end of the 2007/08 G-MW has recently launched the FutureFlow season we are eagerly awaiting a good autumn break. In this newsletter there is information about carryover, as well as some useful tips on how to access further

There is still significant volumes of water to be delivered compared with the same time last year. Some of this may be carried over to 2008/09 but I suspect many of us have autumn irrigation plans. Some delays in delivery may be needed to ensure customers get a fair share if channel capacity becomes limited, so it is important we get our orders in to help G-MW plan deliveries.

information you need. I also encourage

everyone to take note of the important

end of season dates for orders and trades.

The Board of G-MW has met with the WSC recently to discuss in detail the implementation of modernisation projects in our area. The Board is keen to ensure the views of customers across the region are considered. Members of the WSC also met with the Board of the Northern Victorian Infrastructure Renewal Proiect (NVIRP) last month to gain an insight into their plans.

We want to ensure that G-MW customers are informed and have opportunity to contribute to the ongoing planning, design and roll out of modernisation in our Area.

Alliance. FutureFlow is tasked with delivering key modernisation projects in Central Goulburn. FutureFlow staff will be out and about talking with customers directly impacted by works this year very soon.

On a final note, I would like to acknowledge the immense effort from everyone this year that has helped G-MW to make the most of our limited water supplies. Your cooperation demonstrates our regions ability to work together in tough times and it is greatly appreciated by your WSC. Good luck for the rest of the year.

Ross Crawford



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contacts

Goulburn-Murray Water Central Goulburn **Operations**

33 Casey Street Tatura MAIL: PO Box 165 Tatura Victoria 3616

PHONE:

(03) 5833 5705

FAX:

(03) 5833 5505

WEB:

www.g-mwater.com.au

WATER SERVICE COMMITTEE:

Ross Crawford (Chairman) Kelvin Bruce (Deputy Chair) Gerardo Fasano Murray McDonald Ray Sellwood Paul Quirk Peter Costello Ken Wood

Thanks for helping reduce water losses

Reducing water losses from the channel system has been a major focus for G-MW this year. Tough targets were set at the start of the year and they are being met or bettered at this stage of the year. It is important that we reduce the losses as the water saved has helped increase allocations. The losses have been reduced through the installation of channel automation technology to measure and control the water better, diligent management by staff and through the cooperation of customers taking more flexible water supply. We are very grateful for the ongoing cooperation of our customers during this difficult year.

website www.waterregister.vic.gov.au Final 2007/08 Water Usage Accounts The final account for all water usage to the end of the irrigation season will be sent to customers by 13 June 2008. This account will includes charges for:

Customers are advised the due date for this account is 11 July 2008. Customers experiencing financial hardship are encouraged to contact Goulburn-Murray Water on 1300 553 200 to make suitable payment arrangements. **Ordering your water** Please make sure you order and confirm all your irrigation water. Taking water without ordering affects other customer's supply further down the channel and can lead to prosecution.

Infrastructure Use Fee, Surface and Subsurface Drainage, Casual Infrastructure Use Fee and Overuse Fee.

Waranga Basin Pumping

normal operating conditions when around 3,000 ML can be released.

Become a Water Service

Licenses to a Single ABA

Committee Member

by the Victorian Government.

can be obtained from your local office.

being in the same trading zone.

Pumping commenced at the large pump station at Waranga Basin that supplies the Waranga

Western Channel on Monday 7 April. The pumps provide access to an additional 86,000 ML

that cannot be released by gravity. The extra supplies provide 7 percent of allocation to all

Goulburn system customers and are already factored into allocations. Pumping enables a release

The pumps at the Minor offtake that supply Central Goulburn customers on the No.7 and 8 channel

systems commenced on Sunday 13 April when the gravity outlet fell below the capacity of the

smaller pump station. The total project cost is approximately \$2.6 million and has been funded

Do you want to know more about the water industry? Would you like to contribute towards

its future direction? If so consider nominating for the Water Service Committee positions that

Linking Water Shares & Water Use

Customers can now apply to allow allocation from many water shares to be pooled and used

on an ongoing basis on many properties, subject to certain conditions such as the properties

The conditions are detailed in the form Application to Link Multiple Water Shares and/or

Contact G-MW for a copy of the application form, or download it from the Water Register

Multiple Water-Use Licences to a Single Allocation Bank Account, also called Form 40.

will be advertised in May, G-MW values the contribution that committee members make towards

operations issues, service levels and future direction. More information on the nomination process

rate of 1,560 ML a day to be maintained as the water level in the Basin falls. This is well below

Channel Water Supply over the Winter Period

G-MW is urging customers to carefully plan their water needs for the coming winter months and not to rely on water left in the channels at the end of the season to meet winter domestic and stock needs. This winter there will be significant works undertaken as part of the Modernisation projects especially in the Shepparton and Central Goulburn areas and your channel could be drained. Further information will be provided to customers on channels where works will take place. Customers are encouraged to act now and provide sufficient on farm storage or explore other winter water supply options



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Planning for end of irrigation season

G-MW is urging all customers to carefully plan their water needs for the remainder of the irrigation season. The season will close on Thursday 15 May and at this stage it is has not been determined when the channels will be refilled for the start of the 2008/09 season.

Please make sure that you place your last orders in time, ensure any allocation trades have been lodged and that you have enough domestic and stock water for the winter period.

Key dates for end of 2007/08 irrigation season

Close of allocation trade with NSW and SA

Last orders for **9 May** water on WaterLINE

Close of the I5 May irrigation season and channel offtakes

Water share trade
Last date for applications that you want processed in 2007/08

Lodged with G-MW by I June *

Allocation trade
Last date for with G-MW
applications that you want processed

Lodged with G-MW
13 June *

in 2007/08

Final payment date II July for 2007/08 Water

Usage Accounts

* this is the preferred date to ensure your application is processed in the current 2007/08 season. Applications received after this date will be processed but may not be finalised by 30 lune.

Carryover Checklist

This checklist is a starting point for customers considering carryover. All customers are encouraged to seek advice to ensure they are fully informed about what it means this year and for their allocations next season. Local G-MW staff can provide some guidance but cannot advise customers what it is right for their particular circumstances.

- 1. Carryover of unused allocation is available to customers on the Goulburn, Murray, Campaspe, Loddon and Broken systems.
- 2. To carryover your unused allocation the allocation must be held in an ABA that is linked to a water share, a supply by agreement, or a limited term transfer of a water share.
- 3. Unused 2007/08 allocation in a linked ABA at 30 June 2008 will be automatically carried over to 2008/09 season, as follows
 - Your unused allocation will first be carried over and recorded against your high-reliability water shares (HRWS) - up to 30% of your HRWS,
 - Any additional unused allocation will then be carried over and recorded against your low-reliability water shares (LRWS) - up to 30% of your I RWS
- 4. At the start of 2008/09, 5% will be deducted from your carryover volume to cover evaporation losses.
- 5. If during the course of next season the sum of your HRWS carryover (as at 1 July 2008) and 2008/09 HRWS allocation reaches 100% of your HRWS volume, you will not receive any further 2008/09 HRWS allocation. The same principle applies to LRWS carryover.
- 6. The point at which you will stop receiving further allocation is determined by your carryover balance(s) at 1 July 2008 after the allowance for evaporation is deducted. This point will not change if you sell or use allocation, or sell entitlement during the 2008/09 season.
- 7. From I July 2008, you can trade the allocation you have carried over, or purchase allocation someone else has carried over.
- 8. Once the irrigation system is operating in your area you can take delivery of your carryover. You don't have to wait for a HRWS or LRWS allocation in order to access any or all of your carryover.

Please keep a look out for ads that will appear in local media over coming weeks providing further details or visit G-MW's website www.g-mwater.com.au

Big increase in customer use of WaterLINE internet ordering

This irrigation season nearly one in four orders were placed via the internet with WaterLINE online. The easy to use website also allows you to view your own Water Usage Statement any time. Many of the

existing phone features are also available online. WaterLINE online can be accessed via the G-MW website (www.g-mwater.com.au) and follow the link to your area.





System Modernisation

Modernising our channel system is a huge task and G-MW has taken steps to ensure we meet the modernisation challenges while still delivering our day to day activities of harvesting, storing and delivering water resources. The following provides an update on key developments in modernisation at G-MW.

Launch of FutureFlow



Last month G-MW launched an Alliance called FutureFlow. FutureFlow is an alliance of companies involving G-MW, Transfield Services (Australia) Pty Ltd (TSL), Comdain Civil Constructions Pty Ltd and Sinclair Knight Merz (SKM).

FutureFlow is tasked with consulting with G-MW customers directly impacted by the works program and delivering the agreed program of works beginning with the Shepparton and Central Goulburn I-4 projects. Over the next two years FutureFlow will deliver around \$275 million of works on projects funded by Water For Rivers, The Living Murray Initiative, the Victorian Government and the Northern Victorian Infrastructure Renewal Project (NVIRP).

In a normal year G-MW spends around \$12 to 15 million upgrading the irrigation network. G-MW is looking to the Alliance to rapidly scale up the expertise, staff and resources available to deliver the works without compromising G-MW's capacity to deliver on its key responsibilities.

Modernisation Winter Works Program

There will be modernisation works undertaken in every irrigation area this winter. Staff from FutureFlow will be in touch with customers to provide further details where works will be affecting customers. If you have queries relating to the winter works program you should contact your G-MW office.

Reconfiguration / Rationalisation program

It is important that we do not spend money modernizing or upgrading channels, structures or outlets that are not going to be needed in the future. We will be undertaking local "Pod" meetings in your area soon to discuss potential reconfiguration or rationalisation option. Keep an eye out for advertisements and mail letting you know when they are on.

Overuse of your allocation

If customers use more than their allocation they are using someone else's water. Any overuse will attract a significant fee. To avoid overuse customers should read their meters well before the end of season and allow enough time to make an allocation trade to cover any water used. Allocation trades to cover any overuse must be lodged with G-MW within 30 days of advice from G-MW of being in overuse.

Any overuse of allocation will be carried forward into 2008/09 as a negative balance in the relevant ABA account. Current usage and entitlement figures are available on request from your local office at any time or via the G-MW WaterLINE.