

WSC MEETING SUMMARY



COMMITTEE NAME	Torrumbarry WSC
MEETING DATE	Thursday 26 August 2021
ATTENDEES	<p>WSC Members: Andrew Leahy (Chair), Tim McNeil (Deputy Chair), Bernice Lumsden, Charlie Gillingham, Peta Thornton, Kyal Seibert</p> <p>GMW Attendees: Warren Blyth (General Manager Water Delivery Services), Greg Shannon (Regional Manager Customer Service West), Paul Gilchrist (Distribution Manager – West), Michael Gomez (General Manager Business and Finance)</p> <p>Guest: Alex Murray and Giselle D Perez Zazueta (DELWP)</p>
APOLOGIES	Bill Diss, Daniel Irwin, Jeremy Nolan, Peter Egglestone, Matthew O'Farrell

Main Topics Discussed

<p>GMW Integrated Enhance Debt Recovery Program and Gravity Financial Results – Michael Gomez</p> <ul style="list-style-type: none"> • Provided the committee a presentation which outlined the current sustained long term debt against customers' accounts which is approximately 11 million • The committee were advised that focus on debt recovery program aims to stabilise and reduce customer debt while also aligning with hardship process for those customers in financial difficulty • The Irrigators Share Distribution (ISD) project offers an opportunity to implement debt recovery program with the objective to reduce debt. • Final step will GMW debt recovery process will be applied, which will be warrant or sale of assets and or property • The members indicated full support for the debt recovery program • The committee was also briefed on the gravity financial results which at this time are on track
<p>Goulburn to Murray Trade Rule changes - Alex Murray - DELWP</p> <ul style="list-style-type: none"> • The committee was updated on the interim rules, the cap of 190GL and the operating plan and trade rules were explained • Operating plan will be released in September 2021 • There will also be three year monitoring program involving key stake holders to assess impact on Aboriginal cultural values, river bank vegetation, native fish species and their habitat
<p>Update on Allocations, Reserve Policy – Andrew Shields</p> <ul style="list-style-type: none"> • Provided a presentation to the committee which updated them on latest allocations • There was some discussion around spill accounts and carryover amounts in the Murray which is slightly higher than last season • Committee was advised reserve policy will be reviewed by DEWLP post Connections and the ISD project is complete, it is likely reserves will be lowered
<p>Operational Managers Report – Paul Gilchrist</p> <ul style="list-style-type: none"> • A report was provided to the committee providing operations in the West • There was general update regarding winter works including dewatering and desilting
<p>Customer Charter – Greg Shannon</p> <ul style="list-style-type: none"> • Provided an update to the committee regarding the most recent changes to the charter

Other Items to Note

<ul style="list-style-type: none"> • Election of Chair and Deputy held over until October meeting • Ann Hodge has resigned, a formal letter of appreciation will be arranged by Warren Blyth on behalf of GMW
