

WSC MEETING SUMMARY



COMMITTEE NAME	Central Goulburn
MEETING DATE	19 August 2021
ATTENDEES	<p>WSC Members: Peter Hacon,(Chair) David Kerr, (Deputy Chair), Murray McDonald, Ray Sellwood</p> <p>GMW Attendees: Warren Blyth (General Manager Distribution Services) Greg Shannon (Manager Distribution Services) Luke Dunham (Distribution Customer Service Manager Central) Peter Egglestone (Engineering & Infrastructure Manager) Daniel Irwin (General Manager Strategy & Services) Jeremy Nolan (Manager Asset Planning & Water Delivery)</p>
GUESTS	Alex Murray (DELWP), Sarah Ryan (DELWP)
APOLOGIES	Ruth McGrath, Susan Wearden, Stuart Young, Amebel Grinter.

Main Topics Discussed

<p>GMW Integrated Enhanced Debt Recovery - Michael Gomez</p> <ul style="list-style-type: none"> • Provided an update on the annual financials, with revenue being down due to less than expected water delivery, however still on track with water Plan. There were also some above forecast spending during the maintenance period mainly around the need to carry out desilting of channels. • Discussed with the Committee about debt recovery and the objectives of the program, having Phases 1,2 & 3. In which they will be working through to recover debt. • Highlighted there was an opportunity for GMW to contact our customers and encourage those who will be receiving the return of water shares as an opportunity to pay down debt.
<p>Update of Allocation, Reserve Policy & Goulburn to Murray Trade - Mark Bailey</p> <ul style="list-style-type: none"> • Updated members on rainfall deciles, totals and forecasts highlighting optimism in the outlook ahead. • Key takeaways were the reserve being secure, and catchments being productive. • Discussed the Goulburn to Murray trade rule and it's Governance.
<p>Water Efficiency Project (WEP) - Peter Egglestone</p> <ul style="list-style-type: none"> • The WEP program has kicked off with approximately half of the high priority projects in the customer consultation stage. All of the high priority projects are expected to be underway within the next 2 months. • Next winter works is when most of the work will have to be completed so there will be an urgency for all ground work to be completed prior to May next year. • Separate funding has been secured as a grant for upgrade around the Tatura Town area.
<p>Customer Charter Update - Greg Shannon</p> <ul style="list-style-type: none"> • Consulted with the committee as they ran through the changes in the Customer Charter.
<p>Channel x Channel Principles - Daniel Irwin, Jeremy Nolan</p> <ul style="list-style-type: none"> • The presentation to the Committee demonstrated how the data that was collected at the previous water services committee and used to populate the channel x channel matrix. In total there was 47 considerations that were provided during the WSC consultations. The new framework seeks to

establish a repeatable process that allows GMW to manage assets based on a range of localised conditions.

- Discussed bridges & culverts not just being replaced for service standards but also as public safety.
- Discussion was held on hibernating assets to be identified through service standards.
- GMW's channel system which has been classified into Pods will be carefully assessed to determine the appropriate treatment that ensures that the decisions made are based around the future deliveries in line with farming practices.

Goulburn to Murray Trade Rules – Alex Murray (DELWP) Sarah Ryan (DELWP)

- Presented an update to the Goulburn to Murray trade rules to the Committee. Topics touched on included – the announcement made by the acting Minister of water, 21/22 interim rules, change of the trade rule, what is being tested / monitored, update on Lower Broken Creek & where to from here.
- Discussions were held over the new trade rules and ensuring all loop holes are considered and managed correctly.

Manager Report - Brian Letcher

- Provided an overview of Centrals operations touching on of staff movements and new office opening hours for all GMW sites being 8:30-16:30

Next Meeting

- 14th October 2021