

WSC MEETING SUMMARY



COMMITTEE NAME	Torrumbarry WSC
MEETING DATE	Thursday 22 April 2021
ATTENDEES	<p>WSC Members: Andrew Leahy (Chair), Tim McNeil (Deputy Chair), Bernice Lumsden, Kyal Seibert, Charlie Gillingham</p> <p>GMW Attendees: Greg Shannon (Regional Manager Customer Service West), Tim Nitschke (Distribution Assistant Manager – West), Daniel Irwin General Manager Strategy and Services Planning, Jeremy Nolan Manager Asset Planning Water Delivery, Peter Egglestone Engineering & Interface Manager</p> <p>Guest: Mandy Coulson (NCCMA), Charles Thompson (RM Consulting Group), Alex Murray (DEWLP), Sarah Ryan (DEWLP)</p>
APOLOGIES	Paul Gilchrist, Joanne Stone, Peta Thornton, Ann Hodge, Jacqui Knee

Main Topics Discussed

Plan2Farm Project Update – Mandy Coulson and Charles Thompson	
<ul style="list-style-type: none"> • A presentation was provided to the committee outlining Plan2farm project • The briefing included an outline of how this planning tool would assist farmers in future planning, irrigation health assessment, and risk analysis • Committee was advised information will be available on the NCCMA website by mid May 2021 	
Channel x Channel Planning Principles – Daniel Irwin and Jeremy Nolan	
<ul style="list-style-type: none"> • A presentation was provided to the committee outlining the draft principles behind channel x channel and their initial feedback was sought • The channel x channel tool will be used into the future for long term planning for asset maintenance, and asset replacement • In principal the committee supported the channel x channel principles 	
WEP Project Update – Peter Egglestone	
<ul style="list-style-type: none"> • Provided the committee with an update regarding the approved WEP project • Funding for the project is 177.5M for water savings of 15.9GL • Recruitment of staff is currently taking place • Consultation with landowners is expected to start in July 2021 • It was noted by the committee that one third of water savings is located the Torrumbarry irrigation area • Committee was advised that plan with maps and further details will be provided to the committee at the June meeting 	
Operational Managers Report –Tim Nitschke	
<ul style="list-style-type: none"> • A report was provided to the committee providing operations in the West • Staffing update was provided including the successful applicant in vacant CSO position who is about commence on the 26 April 2021 • Winter maintenance committee was advised a broad communication is underway with customers via GMW website, social media and press releases • Detail within the report noted channel numbers that will be dewatered and desilted in addition to Gunbower Creek 	
Goulburn to Murray Trade Review RIS - Sarah Ryan and Alex Murray	
<ul style="list-style-type: none"> • Provided the committee with a presentation which included a background which identified the significant changes and risk to the Murray over a 20 year period, and the increasing delivery risk 	

within the Murray system

- The overarching objectives included long term operating and trade rules to support a sustainable working Goulburn River and the increasing restrictions at the Barmah Choke.
- Provided an overall summary of the information presented and next steps in consultation and decision making. Stakeholder submissions are invited by 30 April 2021

Other Items to Note

Single Customer Charge Project – Greg Shannon

- Provided a briefing regarding the single bill for customers that have same name and same address, all properties will be included onto one bill
- Customers will have the option of opting in or out
- Customer will also be able to receive their account via email and instalments will be over 8 months

Customer Charter Update – Greg Shannon

- Provided an update regarding draft and main changes with the document, including removal of overdue notice and the inclusion of a family violence
- Inclusion of Mitiamo Water District
- A few minor changes to water ordering system