

# WSC MEETING SUMMARY



<b>COMMITTEE NAME</b>	Shepparton
<b>MEETING DATE</b>	Tuesday 20 April 2021
<b>ATTENDEES</b>	<p><b>WSC Members:</b> Craig Reynolds (Chair), John Horder, David Woodhouse, Kevin Minogue,</p> <p><b>GMW Attendees:</b>            Warren Blyth (General Manager Water Delivery Services)            Greg Shannon (Manager Distribution Services)            Brendan Brooks (Manager Distribution East)            Andrew Cooper (Assistant Manager East)            Peter Egglestone (Engineering &amp; Interface Manager Connections)            Fiona MacKay (Project Manager)            Daniel Irwin (General Manager Strategy and Services Planning)            Jeremy Nolan (Manager Asset Planning Water Delivery)</p>
<b>GUESTS</b>	Sarah Ryan (DELWP), Rose Mannik (DELWP), Fran Woodruff (DELWP)
<b>APOLOGIES</b>	Alan Strang, Rod Squires, Ross Heywood, Ashley Galt, Rabi Maskey (DEDJTR)

## Main Topics Discussed

<b>Single Customer Charge Project Update – Greg Shannon</b>	
<ul style="list-style-type: none"> <li>Greg explained the single account format that would be available into 2021/22 season. Customers with multiple properties and services can choose to opt in or opt out with some accounts depending on their business arrangements.</li> <li>WSC agreed that each property should have an explanation gravity, drainage, groundwater etc</li> <li>There was some discussion around the water share fees that will be part of the account for customers with multiple wees</li> </ul>	
<b>Customer Charter Update – Greg Shannon</b>	
<ul style="list-style-type: none"> <li>Greg outlined the slight changes to the customer charter including the removal of an overdue notice, ordering water requirements, the GMID map to include Mitiamo pipeline and requirements around family violence.</li> </ul>	
<b>Channel x Channel Principles – Daniel Irwin, Jeremy Nolan</b>	
<ul style="list-style-type: none"> <li>Daniel presented the draft principles for discussion &amp; to seek feedback from the Committee.</li> <li>Balancing investment with future usage and maintaining long term sustainability plans.</li> <li>Asset renewals &amp; maintenance options aligned to responsible investment. (eg 20yr not 50/80yr where applicable)</li> <li>The progress on the Channel x Channel framework to identify assets.</li> <li>WSC queried if there should be focus on rationalisation opportunities a decade after future flow given the changes to farming and water use</li> </ul>	
<b>WEP Update – Peter Egglestone, Fiona MacKay</b>	
<ul style="list-style-type: none"> <li>Peter provided an update on the WEP program which is now the GMW Water Efficiency Project</li> <li>Funding is \$1.77 M for 15.9GL LTAAY. Agreements signed 30 March 2021.</li> <li>Peter explained the project establishment, stakeholder communications and initial scope of works.</li> <li>Recruitment of project delivery staff is currently underway.</li> <li>Fiona explained the scope of works for Shepp east with 27 regs to be upgraded on channel 10 and 11 and customer consultation has commenced on meter upgrades for winter 2021</li> </ul>	

### **Goulburn to Murray Trade Rule Review (DELWP) – Sarah Ryan, Alex Murray, Fran Woodruff**

- Sarah provided the WSC with the background to the review, talked about the significant changes occurring in past 20 years and increasing delivery risks to entitlement holders in the Murray.
- Sarah spoke on the overarching objectives which included identifying long term operating and trade rules to support a sustainable working Goulburn River and the increasing restrictions at the Barmah Choke.
- Sarah explained the two part rule which impacts Lower Broken creek customers and the possibility of 1A/6B unrestricted use up until mid-December before creek customers are then subjected to the broader trading rules.
- Sarah also advised that infrastructure funding could allow Lower Goulburn customer irrigation pumps to be lifted higher to enable peak flows of 6000ML/d instead of 3000ML/d which may increase the 190GL limit to around 250GL?
- Sarah then provided an overall summary of the information presented and next steps in consultation and decision making. Stakeholder submissions are invited by 30 April 2021

### **Area Update – Andrew Cooper**

- The Managers report was taken as read with no questions raised by the committee

### **Other Items to Note**

- Board Summary – February & March 2021 distributed to members
- The Chair advised that he had spoken with Jason Andrews (MV WSC chair) about potential for combined meeting with both committees in June. The other members supported the initiative.
- Some discussion was held on communications regarding the ISD project and early reserve policy

### **Next meeting**

- June 15/16 2021 - Combined with MV WSC