

# WSC MEETING SUMMARY



<b>COMMITTEE NAME</b>	Central Goulburn
<b>MEETING DATE</b>	21 February 2019
<b>ATTENDEES</b>	<p><b>WSC Members:</b> Peter Hacon, Greg Perry, Ruth McGrath, David Kerr, Ray Sellwood and Murray McDonald</p> <p><b>GMW Attendees:</b> Paul Cox (Customer Service Manager), Mick Souter (Customer Service Coordinator), Peter Clydesdale (Interim GM Water Delivery), Greg Shannon (Regional Customer Service Manager) &amp; Peter Egglestone (Connections)</p> <p><b>Visitors:</b> Lyndall Ash (Agriculture Victoria), Sabrina Teodorowski (DELWP), Sharon Ruyg (DEWLP)</p>
<b>APOLOGIES</b>	Stuart Young & Susan Wearden

## Main Topics Discussed

<b>Northern Victoria Water Resource Plan – Sabrina Teodorowski</b>	
	<ul style="list-style-type: none"> <li>• Provided members with an overview of the Water Resource Plan and its purpose.</li> <li>• The key components of the plan were outlined covering 6 broad categories as well as an explanation on what the plan didn't cover.</li> <li>• Outlined the process DELWP went through in developing the plan and advised that they were currently in the consultation phase with submissions being accepted up until March 18. Accreditation of the plan is expected by 1 July.</li> <li>• The committee were concerned that they had not had an opportunity to voice their thoughts up until now and that irrigators didn't appear to have been represented in the development.</li> </ul>
<b>Connections Update – Peter Egglestone</b>	
	<ul style="list-style-type: none"> <li>• Updated the committee on key achievements that have been reached by the project including being on target for Stage 2 March water savings</li> <li>• He advised that the project is moving at a very fast pace at the moment and "in season" works has assisted in its acceleration</li> <li>• Advised that winter works will once again be upon us soon and planning was well underway.</li> </ul>
<b>Transformation Update – Peter Clydesdale</b>	
	<ul style="list-style-type: none"> <li>• Provided an update on GMW's Transformation process and timelines. The Transformation Plan is being presented to the Board next week for endorsement for further consultation &amp; engagement.</li> <li>• Outlined the Strategic Financial Model and the identified Operational savings.</li> </ul>
<b>Customer Charter – Peter Clydesdale</b>	
	<ul style="list-style-type: none"> <li>• Updated the members on the slight changes to the Customer Charter which has now included customer segmentations.</li> </ul>