

WSC MEETING SUMMARY



COMMITTEE NAME	Shepparton Water Services Committee
MEETING DATE	19/02/2019
WSC ATTENDEES	Craig Reynolds (Chair), Kevin Minogue (D/Chair), John Horder, Tom Sexton, Alan Strang, Ross Heywood.
GMW ATTENDEES	David Irvine (Customer Service Manager), Peter Clydesdale (General Manager Water Delivery), Greg Shannon (Regional Customer Service Manager), Mark Bailey (Head of Water Resources), Charmaine Quick (Managing Director).
GUESTS	Michael O'Neil (DELWP), Gen Pezzimenti (DELWP), Rabi Maskey (DELWP).
APOLOGIES	Rod Squires, Ashley Galt, David Woodhouse.

Main Topics Discussed

<p>Northern Victoria Water Resource Plan – Michael O'Neil and Gen Pezzimenti</p> <ul style="list-style-type: none"> Michael and Gen provided a presentation on the Water resource plan for Northern Victoria. This sparked some discussion from the Committee members in relation to: <ul style="list-style-type: none"> - Water losses - Downstream development - River running at a higher capacity - Environmental flows Discussed Victoria's deadline; current document will be submitted to the Commonwealth for accreditation by the 30th April 2019. The process should be complete by June 30th 2019.
<p>DELWP - Rabi Maskey</p> <ul style="list-style-type: none"> Provided information on upcoming training and information sessions available to farmers across the GMID.
<p>Water Resource Update – Mark Bailey</p> <ul style="list-style-type: none"> Discussed with members; Inter-valley trading, Tagged water, Leasing advice and Resource information. Questions around Delivery Share and the river were raised and discussed. Mark provided insight into the positives and negatives around inter-valley trading and the capacity for this to continue. Presented the potential forecast of water allocation with the current climate.

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GMW – Charmaine Quick

- Provided insight into her past and her goals moving forward with Goulburn-Murray Water. She opened the forum to discuss some of Shepparton’s issues and provided feedback to the members.

Transformation update - Peter Clydesdale

- Provided an update on the Transformation project with information given around:
 - Timelines
 - The wider consultation process
 - Channel by Channel review

Customer Charter - Greg Shannon

- Spoke to the WSC members about the customer charter and requested that any feedback be provided to David or Maddie for review.

Managers’ Report - David Irvine

- Provided the managers’ report and discussed:
 - Water distribution
 - General Maintenance
 - Tungamah Operations
- Showed members, works that have been completed over the last few weeks including pipeline cleanouts, bank remodelling and tree removal.