

WSC MEETING SUMMARY



COMMITTEE NAME	Central Goulburn
MEETING DATE	16 May 2019
ATTENDEES	<p>WSC Members: Peter Hacon, Greg Perry, David Kerr, Murray McDonald, Susan Wearden & Ruth McGrath</p> <p>GMW Attendees: Paul Cox (Customer Service Manager), Peter Clydesdale (Interim GM Water Delivery), Charmaine Quick (Managing Director), Paul Wilde (Revenue Manager), Peter Egglestone (Engineering & Interface Manager – Connections Project)</p> <p>Visitors: Lyndall Ash (Agriculture Victoria)</p>
APOLOGIES	Greg Shannon (Regional Customer Service Manager), Ray Sellwood, Mick Souter (Customer Service Coordinator) & Stuart Young

Main Topics Discussed

Revenue Collection – Paul Wilde
<ul style="list-style-type: none">• Provided an update on GMW's current debt management status.• Explained GMW's current debt management process• The WSC were pleased with the progress and wanted to stress the importance that "Hardship Policy" does not equate to an account reduction and that customers should be made aware of this.
Connections Update – Peter Egglestone
<ul style="list-style-type: none">• Provided a brief update on the upcoming winter works for CG including 18 kms of pipeline and 13 regulator upgrades.• CG has one remediation project scheduled for winter.
Channel x Channel (CxC) – Peter Clydesdale
<ul style="list-style-type: none">• Explained CxC was a large part of GMW's transformation and that past asset management practices were being challenged with a view of saving \$\$.• Local area input had been provided in conjunction with up to date data to assist in informing future capital programs.
Q3 Financials & Op's Report – Paul Cox
<ul style="list-style-type: none">• A brief overview of the Q3 Financial results was provided as well as an update of CG Operational activities.