

# WSC MEETING SUMMARY



<b>COMMITTEE NAME</b>	Rochester-Campaspe
<b>MEETING DATE</b>	15 <sup>th</sup> March 2019
<b>ATTENDEES</b>	<b>WSC Members:</b> Richard Anderson (Chair), Bruce Macague (Deputy Chair), Andrew Christian, Peter Gibson, Della Palmer, Stephen Randall, Mark Hill, Della Palmer. <b>GMW Attendees:</b> Greg Shannon (Regional Manager Customer Service West) Brian Letcher (Customer Service Manager Rochester) Andrew Cooper (Customer Service Coordinator) Ann Telford (Executive Manager Strategic Engagement)
<b>GUESTS</b>	Margot Henty (GMW Board Member).
<b>APOLOGIES</b>	Georgie Sims.

## Main Topics Discussed

<b>Strategic Engagement - Ann Telford</b>
<ul style="list-style-type: none"><li>Engaged with the Committee on large number items of which GMW are planning in its strategic plan. This generated some robust discussion from the Committee. The Chair raised some concern on how GMW aims to communicate with their customers given that past history shows poor attendances at customer meetings.</li></ul>
<b>Operations Mangers report – Brian Letcher</b>
<ul style="list-style-type: none"><li>A brief update of Rochester’s irrigation delivery, distribution losses and efficiencies and staff movements was provided to the members.</li></ul>
<b>General Business</b>
<ul style="list-style-type: none"><li>The Committee discussed their views on how the 75GL could be returned to entitlement holders and agreed to put their recommendations in writing.</li></ul>