

WSC MEETING SUMMARY



COMMITTEE NAME	Murray Valley
MEETING DATE	20 th February 2019
ATTENDEES	<p>WSC Members: Jason Andrew(Chair), Patrick Connolly (Deputy Chair), Alan Hendy, Rodney McCracken, Paulette McIntosh, Iwan Van Den Berg, Alastair Whittington</p> <p>GMW Attendees: Brendan Brooks (Customer Service Manager, Murray Valley) Peter Clydesdale (Interim General Manager Water Delivery) Peter Egglestone (Engineering, Interface, Innovation and Reconfiguration Manager)</p>
GUESTS	Sabrina Teodorowski (DELWP) Sharon Ruyg (DELWP)
APOLOGIES	Andrew Routley (WSC)

Main Topics Discussed

Connections Update – Peter Egglestone	
	<ul style="list-style-type: none"> Updated WSC on the Connections Project; informing them that it was on track to deliver stage 2 March 2019 water savings. Project has exceeded targets since the reset Delivery Plan was implemented with many successful GMW and private connections. Staff structure revised to meet current and future works. Significant package of in season works being delivered prior to the 2019 winter program. MV 3B/1 pipeline and 3/9/6 completed by December and MV7/5 and MV1/4 are both in progress near Katunga. The winter program plan is to install final automated regulators, upgrade and rationalise 300 meters, construct 100km of pipeline & decommission 100km of channel across GMID.
Transformation/Customer Charter Update – Peter Clydesdale	
	<ul style="list-style-type: none"> Reported on the time lines and progress to date with Transformation. Consultation and engagement will be an important phase in the process once Board has endorsed the Business Plan. Some discussion on Channel by channel and how it will help inform decisions on asset management. A number of metrics will be used to evaluate performance and investment. WSC can play an important role on advising GMW how to deal with underutilised infrastructure. Advised the Committee on some subtle variations to the Customer Charter and requested the WSC provide feedback or comment prior to its release.
Northern Victoria Water Resource Plan - Sabrina Teodorowski & Sharon Ruyg	
	<ul style="list-style-type: none"> Presented a summary of the Water Resource Plan for Northern Victoria which generated some good discussion from the Committee. Consultation extends until 18 March. Concern around the impact of high environmental water delivery through the Barmah choke and other systems and inability for customers to access water for irrigation at an affordable price.

- WSC felt many irrigation customers and rural communities are struggling to survive as a result of MDBA plan.
- WSC felt the glossy pictures in the booklet did not reflect the barren landscape within GMID footprint due to water buybacks.
- Sabrina offered to provide FAQ brochure as feedback following round of presentations.
- Sharon noted all feedback from the committee.

Operations Managers report – Brendan Brooks

- A brief update of irrigation delivery, system efficiencies weed spraying, capital works projects and in season connections project works was provided to the members.

General Business

- The Committee discussed their views on how the WSC may look post transformation and how they contribute to GMW and represent customers. They are keen to attract some new and younger members.
- Discussion on delivery share and the need to advise buyers of IAF associated to irrigation property.