

# WSC MEETING SUMMARY



<b>COMMITTEE NAME</b>	Loddon Valley WSC
<b>MEETING DATE</b>	Monday 25 <sup>th</sup> February 2019
<b>ATTENDEES</b>	<p><b>WSC members:</b> John Nelson (Chair), Laurie Maxted (Deputy Chair), Chris Harrison, Jeanette Naylor, William Diss, Ron Vinnicombe, Robert Moon</p> <p><b>GMW Attendees:</b> David Currie (Customer Service Manager), Greg Shannon (Regional Customer Service Manager – West), Peter Egglestone (Connections), Mark Bailey (Resource Manager), Kristin Favaloro (Head of Communications, Engagement and Media), Sabrina Teodorowski (DEWLP)</p>
<b>APOLOGIES</b>	Murray Haw,

## Main Topics Discussed

<b>Northern Victoria Water Resource Plan – Sabrina Teodorowski</b>
<ul style="list-style-type: none"> <li>• Provided members with an overview of the Water Resource Plan and the 6 components outlined within the plan.</li> <li>• Also outlined the process DELWP went through in developing the plan and advised that they were currently in the consultation phase with submissions being accepted up until March 18.</li> <li>• The committee were concerned that they had not had an opportunity to voice their thoughts up until now and that irrigators didn't appear to have been represented in the development.</li> <li>• WSC explained that water is still leaving irrigation districts in northern Victoria and the plan doesn't address this.</li> </ul>
<b>Connections Update – Peter Egglestone</b>
<ul style="list-style-type: none"> <li>• Updated the committee on key achievements that have been reached by the project including being on target to achieve the Stage 2 water savings in March.</li> <li>• He advised that the project is moving ahead quickly and "in season" works has assisted in its acceleration, which will help for the winter works.</li> <li>• Also updated the WSC of the Boort No.2 progress.</li> </ul>
<b>Transformation Update – Greg Shannon</b>
<ul style="list-style-type: none"> <li>• Provided an update on GMW's Transformation process and timelines. The Transformation Plan is being presented to the Board this week for endorsement for further consultation &amp; engagement</li> <li>• Greg outlined the Strategic Financial Model and the identified Operational savings that need to be made.</li> <li>• WSC are waiting to view the Transformation Plan following it being endorsed by the Board.</li> </ul>
<b>Customer Charter – Greg Shannon</b>
<ul style="list-style-type: none"> <li>• Updated the members on the slight changes to the Customer Charter which has now included customer segmentations.</li> </ul>
<b>Operational update – David Currie</b>
<ul style="list-style-type: none"> <li>• Provided an operational update – discussing the BGA outbreak in LV, acrolin injection used to help channels flows on the WWC and the amount of water left to be used by customers for irrigation / carry over.</li> </ul>