# WSC MEETING SUMMARY



COMMITTEE NAME	Loddon Water Districts Water Services Committee
MEETING DATE	30 <sup>th</sup> September 2019
ATTENDEES	<ul> <li>WSC Members: Garry Addlem (Chair), Geoff Thomas (Deputy Chair), Deidre Schlitz, Roger Nolan</li> <li>GMW Attendees: David Currie (Customer Service Manager), Greg Shannon (Regional Manager Customer Service West), Ann Telford (General Manage Customers &amp; Stakeholders)</li> </ul>
APOLOGIES	WSC Members: Grant Malone, Margaret Brady, Jim Chalmers, Rohan Verley

## Main Topics Discussed

#### Pricing Submission – Ann Telford & Daniel Irwin

- Provided a presentation on the pricing submission which was based on the engagement process and what GMW has heard from customers and stakeholders.
- A significant reduction in revenue requirement is required for WP5.
- A specific outline for both Opex and Capex revenue for the Water Districts was provided. It was noted that the Capex increased due to the establishment of Mitiamo Pipeline.
- Discussion was held around Entitlement Storage Fees.
- Uniform pricing was explained with pipelines expecting to see an average decrease of 7% in the first year and 1% for each year following in WP5.
- Service Point Fee proposals were explained and lengthy discussion followed.
- The concept of a proposed single account / service fee was explained that water register fees for multiple WEEs will be directly passed to customers on their accounts.
- Timeframes for each step in the process were explained to the member.

### **Operations Manager Report - David Currie**

- Provided a brief update staff movements and current management of the pipelines.
- Discussed the usage figures for the 2018/2019 on each of the pipeline systems.
- Discussion held around the Blue Green Algae in last season and how this was managed.

#### Mitiamo Pipeline Update – David Currie & Geoff Thomas

- An update was provided on the Mitiamo Pipeline; funding has been approved and it is expected that the system should be operational by October 2020.
- Cultural Heritage walks have been conducted, with some land still have traditional owners identified.
- Consultation with customers is expected to commence again soon.