

WSC MEETING SUMMARY



COMMITTEE NAME	Murray Valley WSC
MEETING DATE	17 October 2018.
ATTENDEES	<p>WSC Members: Jason Andrew, Alan Hendy, Alastair Whittington, Paulette McIntosh, Iwan Van Den Berg, Patrick Connolly,</p> <p>GMW Attendees: Brendan Brooks (Murray Valley Customer Service Manager) Peter Clydesdale (Regional Customer Service Manager - East), Peter Egglestone (Innovation Interface & Reconfiguration Manager), Fiona Archer, (Corporate Accounting Manager) John Weber (Information Services Manager) Jeremy Nolan (Design Authority Manager) (all GMW)</p> <p>Rabi Maskey(DEDJTR).</p>
APOLOGIES	Nil

Main Topics Discussed

<p>Channel by Channel (CxC) Update – Jeremy Nolan, John Weber, Fiona Archer</p> <ul style="list-style-type: none"> Explained the background of the channel by channel project as part of SAP recommendations. WSC asked how the capital budget may be shared across irrigation areas. MV WSC concerned about equity of expenditure. WSC advised that CxC assessments will assist decision making on future maintenance and capital investment which is critical to GMW controlling costs. WSC would like further information and engagement once proof of concept has been approved by the Board.
<p>Connections Project Update– Peter Egglestone</p> <ul style="list-style-type: none"> WSC were updated on the connections program WW2018 activities. Advised 200 million of works was completed this year. 125 regulators installed, 500 meters rationalised or upgraded, Construction of 45KM pipeline and decommissioned 90KM of channels. September 2018 water savings ahead of schedule. Simplified the Reconfiguration process to deliver faster action and outcomes. Reconfiguration plan roll out is 70% progressed (293 of 424 started). Connections are planning future workshops to better inform advice providers (such as lawyers, accountants and real estate agents) to ensure improved service to customers. Murray Valley have the 3/9/6 pipeline under construction. A number of pipelines are in consultation phase, detailed design stage or about to commence construction. No major issues raised by the committee.
<p>MV Aquatic Plants update – Dannielle Ick</p> <ul style="list-style-type: none"> Explained the treatment options available to control submersed weed. WSC were advised some low dosage rates of chemical were applied to pools in 6 channels. Tony Dugdale & Trevor Hunt from Ag Victoria have been assisting GMW in the treatment trials. Results are promising with some treatments however monitoring of the regrowth and timeframes will determine overall success and how chemical should be applied in the future.
<p>WSC Operating Rules – GMW Transformation project – Peter Clydesdale</p> <ul style="list-style-type: none"> WSC discussed several items within the operating rules. They are happy with the one year terms for Chairs, question the insanity clause and seek clarification around being able to speak to the media

as an individual customer V a WSC representative.

- The WSC members completed their annual declaration forms.
- Updated WSC on transformation; teams are progressing SAP recommendations.
- Some challenging conversations occurring within the business around appropriate future service levels.