# **WSC MEETING SUMMARY**



COMMITTEE NAME	Rochester-Campaspe
MEETING DATE	16th November 2018
	WSC Members: Richard Anderson (Chair), Bruce Macague (Deputy Chair), Andrew Christian, Peter Gibson, Della Palmer, Stephen Randall. Mark Hill, Della Palmer, Georgie Simms.
ATTENDEES	GMW Attendees: Greg Shannon (Regional Manager Customer Service West) Brian Letcher (Customer Service Manager Rochester) Andrew Cooper (Customer Service Coordinator) Peter Clydesdale (Interim General Manager Water Delivery) Peter Egglestone (Engineering, Interface, Innovation and Reconfiguration Manager) Daniel Arnold (ECI Manager)
GUESTS	N/A
APOLOGIES	Peter Gibson, Stephen Randall.

# **Main Topics Discussed**

# **Transformation Update – Peter Clydesdale**

- Presented to the Committee GMW's current Transformation process informing them that
  of the 30 recommendations, 8 have been completed with another 5 identified to be fast tracked and will
  be presented to the Transformation Panel in November.
- Governance & Structure have created a new steering panel which will be presented with a draft business case in December. The Final Business Case will then go to the Board in Feb with implementation to commence around April 2019.
- Provided an outline on the strategic financial model with the aim to keep pricing at CPI.
- GMW Business units have organised to meet with service providers to discuss Service Level Agreements.

### Connections Update - Peter Egglestone & Daniel Arnold

- An update on the reconfiguration plan was provided to members advising them that things were moving at a fast pace.
- The project is planning on completing the vast majority of engagement in the new year acknowledging that there was still a large amount of work to be completed.
- Provided an overview on how "in season" pipelines pump stations and regulator installations were being
  constructed to assist in reducing the amount of work required in the winter. This will help with planning
  for resources come winter works 2019.

### **WSC Chairs & Deputies Meeting Update**

• Richard Anderson undated the Committee on the Chairs & Deputies meeting.

#### **Operations Mangers report – Brian Letcher**

• A brief update of Rochester's irrigation delivery, distribution losses and efficiencies and staff movements was provided to the members.

#### **General Business**

 The committee discussed and expressed their disappointment believing that Transformation will not be successful until all the costs were properly understood i.e. break down of the IAF tariff.