# **WSC MEETING SUMMARY**



COMMITTEE NAME	Loddon Valley WSC
MEETING DATE	26 <sup>th</sup> November 2018
ATTENDEES	WSC members: John Nelson (Chair), Laurie Maxted (Deputy Chair), Chris Harrison, Jeanette Naylor, William Diss, Murray Haw, Ron Vinnicombe, Robert Moon GMW Attendees: Greg Shannon (Regional Manager Customer Service West), Peter Clydesdale (Interim General Manager), Peter Egglestone (Connections) Visitors: Toni Radcliff (DELWP)
APOLOGIES	David Currie (Customer Service Manager)

### **Main Topics Discussed**

#### **Connections – Peter Egglestone**

- Provided an update on the progression of works across the GMID and what is scheduled over the Summer period.
- Different works of interest were discussed to share the variation of what Connections have been able to achieve and how they have come about.
- Responses were provided to individual WSC raised matters.

## **Transformation – Peter Clydesdale**

- Provided an update on the Transformation process, including a timeline.
- 8 of the 30 recommendations have been completed and 5 additional recommendations identified to be fast-tracked to be completed ahead of the Business Case.
- A business case is currently being drafted, with the Final business case will be provided to the GMW Board in February 2019 with implementation to commence around April 2019.
- The strategic financial model was outlined with the aim to keep pricing at CPI.
- The WSC were advised that the draft business case will be shared with them.
- The WSC raised several of their concerns about the future of GMW may look like.

# **Delivery Share Review - Toni Radcliff**

- Provided time to discuss each of the 6 outcomes as per the Delivery Share Review.
- WSC contributed their thoughts on each outcome.
- WSC members were asked; what is the best way to seek feedback from irrigators/customers the WSC are a valuable source but can there be another way to obtain feedback.

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