

WSC MEETING SUMMARY



COMMITTEE NAME	Central Goulburn
MEETING DATE	16 November 2017
ATTENDEES	WSC Members: Peter Hacon, Susan Wearden, Stuart Young, Greg Perry, Murray McDonald, Ray Sellwood & Ruth McGrath GMW Attendees: Greg Shannon (Customer Service Manager), Mick Souter (Customer Service Coordinator), Brendan Brooks (Acting Regional Manager Customer Service), Peter Egglestone & Stephen Starkey (Connection Project), Shari Rankin (NECCMA)
APOLOGIES	David Kerr & Daniel Mongan (WSC) Peter Clydesdale (GMW)

Main Topics Discussed

Connections Update

- Updated the WSC on the progress of the Project.
- They spoke about what is happening at the moment, what is planned next with the contractor and the regulator program for next winter.
- A number of draft reconfiguration plans are at various stages of progression through gateway approval process.
- John Holland still have a number of SCP or DRCP projects to rollout.

Plan2Farm

- Gave the WSC an explanation of the program. She explained that it was to help farmers develop a vision and action plan.
- Applications are open now with the initial survey to then be followed up within 2 weeks.
- If customer meets the criteria a skilled person will be engaged to complete a work book with the farmer and family. The specialist consultant will follow up with their customer client at 6, 18 and 30 month intervals to monitor progress against the action plans.
- Spoke about what the plan is, how it will be rolled out, the timing of the project and explained that the program has been well received by customers involved.