

WSC MEETING SUMMARY



COMMITTEE NAME	Loddon Water Districts Water Services Committee Meeting
MEETING DATE	14 th June 2017
ATTENDEES	<p><i>WSC members</i> : Grant Malone, Garry Addlem, Deidre Schlitz, Geoff Thomas, Roger Nolan, Rohan Verley, Margaret Brady,</p> <p><i>GMW attendees</i> : David Currie (Customer Service manager), Mark Bailey (Manager Water Resources),</p> <p><i>Guests:</i></p>
APOLOGIES	Phil Hoare (Customer Service), Carl Chamberlain, Jim Chalmers

Main Topics Discussed

Water Resources:
<ul style="list-style-type: none"> Recapped a discussion paper provided to the WSC on options for aligning the three pipelined water districts within GMW. Mark also outlined that across Victoria there are other water organisations that operate water districts and DEWLP have indicated that they would prefer to see all water districts operate equally across the state. Outlined a preference for water districts to be managed as bundled systems, with GMW managing overall water availability and the districts eligible for carryover. However, DELWP advice indicates that this model requires removal of the 50% floor (for allocations) that currently applies in Normanville. Discussed the how carryover and bulk entitlements would work if all piped water districts were aligned.
Operation Update:
<ul style="list-style-type: none"> updated the WSC on the recent pipeline breaks and how the Area has undertaken maintenance activities to repair these. WSC discussed the overall total usage of the pipelines from the past 12 months. WSC raised the issue of some customers running out of water whilst the pipelines had been repaired and also the seasonal conditions can cause shortages on farm.
Mitiamo Pipeline Update:
<ul style="list-style-type: none"> Provided the WSC members with a brief update on the funding for a business case into the development of Mitiamo.
Other items to note:
<ul style="list-style-type: none"> Discussion around the BGA event and the bloom that entered the East Loddon storage. Discussion around GMW's ability to quickly communicate with customers, via SMS and WSC were happy with the Area's letter drop of also help notify customers of the BGA. Results of the Customer Satisfaction Survey were provided and discussed with members.