

WSC MEETING SUMMARY



COMMITTEE NAME	Loddon Valley Water Services Committee Meeting
MEETING DATE	18 th December 2017
ATTENDEES	<i>WSC members</i> : John Nelson (Chair), Chris Harrison, Ron Vinnicombe, William Diss, Jeanette Naylor, <i>GMW attendees</i> : David Currie (Customer Service manager), Greg Shannon (Regional Manager Customer Service – West),
APOLOGIES	Laurie Maxted (Deputy Chair), Ken Pattison, Robert Moon, Murray Haw,

Main Topics Discussed

Chairs and Deputies meeting

- Provided members with an overview of the items discussed at the recent chairs and deputies meeting held in Tatura.
- Updated the committee on the guest speaker (Anne Telford – North East Water) and how they had engaged with customers and the ESC with their recent pricing submission.

Other Items of Note

- WSC discussed the amount of water that is left to be delivered to customers and how GMW would be able to deliver that amount – as there is concern over restrictions in the WWC. GMW have started undertaking channel inspections for aquatic weeds, channel spraying and identifying locations where restrictions could occur on the channel network.
- There was discussion around the newspaper articles (in the Stock and Land) on pipelines that have been installed on customer's properties that have had issues with them.
- WSC provided GMW with some options for Waterline to help better inform customers with ordering during the peak demand times.
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