

# WSC MEETING SUMMARY



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| <b>COMMITTEE NAME</b> | Loddon Valley WSC   |
| <b>MEETING DATE</b>   | 26 September 2016   |
| <b>ATTENDEES</b>      | <p>WSC members: John Nelson (Chair), Laurie Maxted (Deputy Chair), Robert Moon, Ken Pattison, Bill Diss, Murray Haw, Ron Vinnicombe, Chris Harrison</p> <p>GMW attendees: David Currie (Customer Service Manager), Jo Anderson (GMW Board Chair), Phil Hoare (Regional Customer Service Manager: West), Geoff Cutter (Chief Financial Officer)</p> <p>Visitors: Denis Flett (Chairperson VEWH), Louissa Rogers (NCCMA), Mark Toomey (VEWH), Cr Cheryl McKinnon (Loddon Shire)</p> |
| <b>APOLOGIES</b>      |   |

## Main Topics Discussed

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| <b>Financial Update</b>  |
| <ul style="list-style-type: none"><li>• A briefing to the committee regarding the end of June financial reports was provided.</li><li>• Financial reports covered were GMID and specific to Loddon Valley Irrigation Area.</li></ul>   |
| <b>November Strategic WSC Workshop</b>   |
| <ul style="list-style-type: none"><li>• Committee was briefed on the objectives of workshop, which is to progress discussion of the priorities as identified by the WSCs.</li><li>• The Committee agreed the workshop was a good idea, but the timing of the meeting would not suit the WSC and they suggested a meeting in February as an alternative date.</li></ul>   |
| <b>Annual Customer Satisfaction Survey</b>   |
| <ul style="list-style-type: none"><li>• Committee was provided a briefing regarding survey objectives and structure.</li><li>• Committee reviewed questions of the survey and asked for extra questions to be added to the survey.</li><li>• WSC would also like to see an appropriate number of LV customers involved on the survey.</li></ul>  |
| <b>Interaction with GMW Chair Joanne Anderson</b>  |
| <ul style="list-style-type: none"><li>• Chair introduced herself to committee and provided a summary of her background.</li><li>• Members introduced themselves and provided a brief outline of the major issues facing GMW.</li><li>• Members were very appreciative of Chair attending the meeting.</li></ul>  |
| <b>Victorian and Commonwealth Environmental Water Holders (VEWH and CEWH) &amp; Goulburn Broken Catchment Management Authority (GBCMA)</b>   |
| <ul style="list-style-type: none"><li>• A presentation of the Environmental Watering program was presented to the committee.</li><li>• Explanation was provided to the committee regarding holdings, trade, objectives, losses, and programs.</li><li>• Discussion regarding water holding post Connections project and defined HSWR and LWSR.</li><li>• Committee was advised and discussed the current seasonal watering programs specific to Loddon Valley Irrigation Area.</li></ul> |

## Recommendations to the GMW Board

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| <ul style="list-style-type: none"><li>• Nil</li></ul> |
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