

## Foreshore Occupation Licences

GMW has received more than 130 pieces of feedback over the last month about the proposal to introduce a new licensing system to replace jetty and boat ramp licences. This is a summary of key themes from that feedback.

<p>Concerns about fee increases</p>	<p>A large number of existing licence holders and future licence holders are concerned about proposed fee increases.</p> <ul style="list-style-type: none"> <li>• The percentage increase is extreme</li> <li>• Fee increase is unreasonable and unfair</li> <li>• Why are we being penalised when nothing has changed in many years</li> </ul> <p>GMW will consider the structure and implementation process of licence changes in implementing a new pricing structure. Customers have provided a range of circumstances that are relevant in applying any changes including the age of structures and existing licence holdings.</p>
<p>Concerns about infrastructure which has been in place for a long period of time</p>	<p>As above GMW has heard that the history of licences needs to be considered and take into account the use of foreshore land over a period of time.</p> <ul style="list-style-type: none"> <li>• The infrastructure has been there for several decades</li> <li>• My infrastructure is in perfect condition</li> <li>• When the water level drops I can't use my infrastructure</li> </ul> <p>GMW's Project Team will be reviewing and setting policy with consideration of historical use and how that is taken into account in a new pricing structure.</p>
<p>Queries relating to individual fees or infrastructure and confusion about various aspects of these</p>	<p>GMW received many questions about specific fees, what they were for, or questions that related to your property.</p> <ul style="list-style-type: none"> <li>• What are the power fees for?</li> <li>• What does the licence fee cover?</li> <li>• What is a landscaping fee?</li> </ul> <p>GMW is happy to speak with you about questions specific to your property. During the review of the new pricing structure, GMW will seek to provide more clarity on fees.</p>
<p>Questions regarding over-sized jetties</p>	<p>GMW has received queries about what an over-sized jetty is, and how it may have been approved previously but is now considered over-size.</p> <ul style="list-style-type: none"> <li>• The over-sized jetty fee is too expensive for infrastructure that has been the same size for many years</li> <li>• How are these fees calculated?</li> <li>• I was not aware there was a standard size</li> </ul> <p>Our Project Team will be reviewing and setting policy with regards to allowable structures, construction</p>

June 2018; DM #4644369

# SUMMARY OF FEEDBACK



	standards (minimum and maximum sizes) and management controls, taking into account historical use.
Queries about maintenance of foreshore land	<p>Many customers said they regularly maintain foreshore land – ie. mowing or weeding – without recognition for their efforts.</p> <ul style="list-style-type: none"> <li>• I look after the foreshore land and maintain it – so what am I paying for?</li> <li>• We enhance and beautify the foreshore yet there are no rewards for this</li> <li>• I carry out noxious weed control, blackberries, removal of branches and litter</li> </ul> <p>Further review will take place based on this feedback.</p>
Concern that only existing customers are included in the process	<p>Questions have been asked about why existing foreshore licence customers are included in the process, but not those who are unlicensed or who are new customers.</p> <ul style="list-style-type: none"> <li>• This is unfair as so many are not paying</li> <li>• My neighbours have unlicensed structures, when will GMW approach them?</li> </ul> <p>GMW will extend the license review scope to bring forward and to include the unapproved and unlicensed structures. The work to complete this review is considerable. It will impact on the new pricing structure and ensure equity across foreshore customers.</p>
Queries relating to insurance and other licence obligations	<p>Customers have asked why they should pay for public liability insurance on public land. Some questions have also been raised around additional obligations under a new licence.</p> <ul style="list-style-type: none"> <li>• We already pay substantial insurance for our foreshore structure</li> <li>• Will I need extra insurance? We're worried our costs will go up</li> </ul> <p>Please note Public Liability is an essential obligation with regard to licensing on public land throughout Victoria.</p>
Incorrect contact details	<p>GMW are continually updating our customer database. If you've incorrectly received foreshore licensing information or have sold the property, please get in touch with us on 1800 013 357.</p>