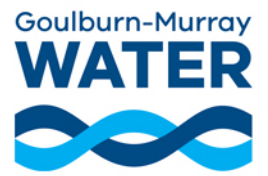


Consolidated Customer Account Application Form



Purpose

Where a person/s have multiple accounts with Goulburn-Murray Water (GMW), they may be eligible to combine their services into one consolidated Customer Account paying only one Customer Fee. To apply, a person/s must submit this form, completed and signed by all relevant parties and submit to GMW. You must notify GMW if circumstances relating to your accounts change, as this may affect your responsibilities in relation to the payment of charges.

PART A – REQUEST DETAILS

I/We request that the properties detailed under Part B:

- Be considered for a consolidated customer account
- Be removed from a consolidated customer account

PART B – PROPERTY DETAILS

Account Number	Account Holder

Please nominate a Primary Contact Person and Postal Address:

Contact Person: _____ Mobile: _____

Email: _____

Postal Address: _____

<p>The service provided is one of the following,</p> <ul style="list-style-type: none"> • Irrigation, • Groundwater, • Surface Diversion, • Flood Protection, • Waterworks, • Water Share
<p>All properties are related properties or the owners of the properties are related parties. (Refer to the definition in Part F)</p>
<p>All property owners/directors must sign the application form to setup a consolidated Customer Account.</p>
<p>All property owners will be listed on the Consolidated Customer Account and jointly take responsibility for all charges on every property associated to the Consolidated Customer Account.</p>
<p>All property owners associated to Consolidated Customer Account acknowledge that any action that GMW takes in relation to non-payment will be taken against them all jointly in accordance with our customer charter.</p>
<p>Upon approval of any application to change the structure (e.g. subdivide/ amalgamate) of a property the property will remain associated to the Consolidated Customer Account until change of ownership has occurred.</p>
<p>Upon sale of any property grouped under a Consolidated Customer Account the property is automatically removed from the Consolidated Customer Account and a new application would be required to add this property to a Consolidated Customer Account.</p>
<p>Properties will not be automatically joined to a Consolidated Customer Account upon purchase / issue, customers will be required to complete a new application Form.</p>
<p>The property owner's of a property under a Consolidated Customer Account can choose to opt out of the Consolidated Customer Account arrangement at any time by submitting an application to GMW. If the application is lodged after 1 July 2021 and account has not been paid, a customer fee will be raised on the individual property/accounts that have been removed from the Consolidated Customer Account.</p>
<p>Property owners can opt-in to having properties included under a Consolidated Customer Account. If the application is lodged between 1 July and 30 September, the customer fees on the individual property/accounts will be removed and one Customer Fee will be raised on the Consolidated Customer Account.</p> <p>If the application is lodged between 1 October and 30 June, GMW will not waive any customer fees and the customer will be charged appropriately the following year.</p>
<p>Upon opting out of a Consolidated Customer Account arrangement, any outstanding charges that relate to the property/ies (or a portion of the outstanding rates) being removed will move with them.</p>
<p>Payments made under a Consolidated Customer Account arrangement will be apportioned in the following order:</p> <ul style="list-style-type: none"> • Legal costs owing, if any • Customer Fee • Interest owing, if any • Arrears owing, if any • Current rates/charges – divided evenly across all charges
<p>Non –payment, stop supply and debt collection will affect all child properties associated to the Consolidated Customer Account.</p>
<p>When a Refund is required all Owners must sign the Refund Request Form.</p>
<p>Notices and correspondence from GMW will be issued to the address nominated on the application form in Part B.</p>

PART D - DECLARATION

I/we certify that the information supplied is true and correct and that I/we agree to all the terms and conditions and accept that Goulburn-Murray Water may require further information to determine whether this application complies with the terms and conditions as set out in Part C – Eligibility Validation. My contact details are listed below to discuss this application further if required.

Note: Companies must attach an ASIC company extract that is less than 12 months old. Two directors or one director and secretary are required to sign.

Name: _____ **Signature:** _____

Mobile _____ **Home/Work:** _____

Email: _____ **Date of Birth:** _____

Name: _____ **Signature:** _____

Mobile _____ **Home/Work:** _____

Email: _____ **Date of Birth:** _____

Name: _____ **Signature:** _____

Mobile _____ **Home/Work:** _____

Email: _____ **Date of Birth:** _____

Name: _____ **Signature:** _____

Mobile _____ **Home/Work:** _____

Email: _____ **Date of Birth:** _____

Name of Company: _____ **ABN:** _____

Postal Address: _____

Name: _____ **Signature:** _____ **Position** _____

Name: _____ **Signature:** _____ **Position** _____

Phone: _____ **Email:** _____

Date _____

Note: if more than four people and one company need to sign print off additional Part D pages.

Privacy Collection Notice:

Goulburn-Murray Water ("GMW") collects, holds and manages personal information under the Privacy and Data Protection Act 2014 (Vic). The personal information collected on this form will be used for the purpose of administering this application and updating GMW's records. Information collected may be disclosed to staff involved in processing your application, contractors and managing your GMW account (if applicable). Failure to provide the information sought may result in processing delays or non-acceptance of your application. At times, GMW may be legally required to disclose personal information, for instance to the police, courts or other authorised organisation. You may gain access to and correct your personal information under the Freedom of Information Act 1982. For further information please refer to the Privacy Policy at www.gmwater.com.au

PART E - SUBMISSION

By Post: Goulburn-Murray Water
PO Box 165
Tatura VIC 3616

By Email:
reception@gmwater.com.au

PART F - DEFINITIONS

To be able to group properties under a Consolidated Customer Account the properties must be related properties or the owners of the properties must be related parties.

Related properties are properties used together as a common enterprise with the purpose of achieving economic advantage or profit.

Related parties are persons operating collectively as a joint venture, partnership or otherwise who own or occupy the properties for the shared purpose of mutual economic gain or profit, which by this application are sought to be grouped together.

A related party may be a natural person, company or a trustee of a trust.