



Refund / Credit Transfer Form

PLEASE TICK ONE OF THE FOLLOWING TWO OPTIONS:

I would like my credit **transferred** (complete personal details below)

From: Account Number _____

To: Account Number _____

I would like my credit **refunded** (complete personal details below)

Owners / Name(s) _____

Mailing Address _____

**Contact Number
(mobile preferred)** _____

Email Address _____

Property No./Application No. _____

Credit Balance on Account \$ _____

Please deposit funds into the account below:

Account Name _____

BSB _____

Account Number _____

Amount \$ CR _____

Goulburn-Murray Water prefers to refund money directly into bank accounts. If you are not willing to provide these details please call 1800 013 357 for further assistance.

IMPORTANT: ALL ACCOUNT OWNERS / DIRECTORS MUST SIGN FOR REFUND

Date _____

Print Name _____

Signature _____

Print Name _____

Signature _____

Completed forms can be returned by:

Post : PO Box 165, Tatura VIC 3616

Fax: 03 5826 3334

Email: AccountsReceivable@gmwater.com.au

Collection Notice

Goulburn-Murray Water protects your privacy by collecting and handling your personal information in accordance with the requirements of the *Privacy and Data Protection Act 2014* (Vic). Personal information collected on this form will be used for the purpose of processing your payment transaction and will be destroyed upon completion. It is usually disclosed to employees facilitating your transaction and relevant financial institutions. We may be unable to process payment if the information sought is not provided. At times, GMW may be legally required to disclose personal information, for instance to the police, courts or other authorised organisations. You may gain access to and correct your personal information. For further information please refer to our Privacy Policy at www.gmwater.com.au or call 5826 3500 to obtain a copy of this policy

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