



# Refund / Credit Transfer Form

PLEASE TICK ONE OF THE FOLLOWING TWO OPTIONS:

I would like my credit **transferred** (complete personal details below)

**From: Account Number** \_\_\_\_\_

**To: Account Number** \_\_\_\_\_

I would like my credit **refunded** (complete personal details below)

**Owners / Name(s)** \_\_\_\_\_

**Mailing Address** \_\_\_\_\_

**Contact Number** \_\_\_\_\_

**Property Number** \_\_\_\_\_

**Credit Balance on Account \$** \_\_\_\_\_

Please deposit funds into the account below:

**Account Name** \_\_\_\_\_

**BSB** \_\_\_\_\_

**Account Number** \_\_\_\_\_

**Amount \$ CR** \_\_\_\_\_

Goulburn-Murray Water prefers to refund money directly into bank accounts. If you are not willing to provide these details please call 1800 013 357 and request to speak with the Accounts Receivable team.

**IMPORTANT: ALL ACCOUNT OWNERS / DIRECTORS MUST SIGN FOR REFUND**

**Print Name** \_\_\_\_\_

**Signature** \_\_\_\_\_

**Print Name** \_\_\_\_\_

**Signature** \_\_\_\_\_

Completed forms can be returned by:  
Post : PO Box 165, Tatura VIC 3616  
Fax: 03 5826 3334  
Email: [accountsreceivable@gmwater.com.au](mailto:accountsreceivable@gmwater.com.au)

**Collection Notice**  
Goulburn-Murray Water protects your privacy by collecting and handling your personal information in accordance with the requirements of the *Privacy and Data Protection Act 2014*. Personal information collected on this form will be used for the purpose of processing your payment transaction and will be destroyed upon completion. It is usually disclosed to employees facilitating your transaction and relevant financial institutions. We may be unable to process payment if the information sought is not provided. You may gain access to and correct your personal information. For further information please refer to our Privacy Policy at [www.gmwater.com.au](http://www.gmwater.com.au) or call 58263500 to obtain a copy of this policy.