



Health, Safety and Wellbeing

The Board reviewed GMW's OH&S performance for May 2013 and noted the reduction in Lost Time Injuries.

Chairman's Report

Llew Vale reported to the Board on his activities since the last Board meeting including:

- meetings with Nagambie residents concerning the Nagambie Waterways Implementation Group
- attendance at the VicWater Council meeting on 20 June

Managing Director's Report

Gavin Hanlon reported to the Board on his activities since the last Board meeting.

Environmental Flow Management

The Board received a presentation from GMW staff on how GMW manages environmental flow releases.

Environmental Flow Management

The Board received a presentation from GMW staff on GMW's decision making processes for determining seasonal allocations

Billing and Debt Management

The Board received a presentation from GMW staff on the initial findings of a capability review undertaken to determine how GMW can improve its billing and debt management processes.

Diverters Tariff Strategy

The Board endorsed for public consultation a draft Diverters' Tariff Strategy. The Strategy had been developed by a Working Group made up of GMW customers.

Environmental Services Tariff Strategy

The Board endorsed for stakeholder consultation a draft Environmental Services Tariff Strategy. The Strategy proposes charges to environmental water holders for services including those relating to headworks, waterway services and irrigation districts.

Connections Project Communication and Engagement Strategy

The Board received a presentation from GMW staff on GMW's communication and engagement strategy for the Connections Project.

Customer Prices

The Board noted:

- that the Essential Services Commission (ESC) had confirmed GMW's 2013-14 prices and revenue requirement as proposed in GMW's Water Plan submission to the ESC.
- the stakeholder, financial and regulatory reason for GMW not to set 2013-14 customer prices below that approved by the ESC
- that GMW continues to assess its financial performance and efficiency on an annual basis to consider opportunities for financially sustainable future price reductions.

The Board approved the:

- 2013/14 Operating Tariff Criteria
- 2013/14 Customer Prices
- rate of interest to be applied on unpaid accounts consistent with the rate set by the ESC

Water Service Committees

The Board appointed persons to several WSCs and noted that elections were currently being held for several other WSCs.

The Board approved for consultation draft Operating Rules for the WSCs. These Operating Rules streamline and simplify existing requirements.

Nominated Officers

The Board approved changes to the number of staff who are designated as "nominated officers" under the Water Act 1989.

Business Performance Report

Gavin Hanlon, Managing Director, discussed with the Board the Business Performance Report for April 2013.



Summary Board Meeting 220 26 June 2013

Information reports

The Board received information reports concerning the:

- establishment of the Nagambie Waterways Implementation Group
- initial results of GMW's Dams Strategic Review
- details of the planned meeting of the Connections Board Committees at Echuca Village
- details of the planned water Services Committee Workshop to be held in August
- selling of water undertaken by the GMW Connections Project in the last 6 months
- proposed response by GMW to a customer complaint

Board Committee Reports

17 – 24 July 2012

The Board received reports from Committees of the Board on their activities.

Water Services Committees

The Board received reports on the activities of the Water Services Committees.

Board of Goulburn-Murray Water

Chairman: Llew Vale OAM

Directors: Frank Whitford, Sarah Scales, Ian Mansbridge, Dennis Moon, Dick Ranken, Neil Pankhurst, Barry Steggall, Peter McCamish

Managing Director: Gavin Hanlon

*For all queries on Board matters, contact Chris Dalton, Corporate Secretary
(03) 5826 3514 or chrisda@g-mwater.com.au*