

# Our performance in 2018/19



For more information refer to the Annual Report on our [website](#)

## NEW STRATEGIC DIRECTION

The Transformation Working Plan is providing our organisation with clarity on the actions we are undertaking as part of transforming our business.

Additionally, we are progressing a suite of different organisational initiatives while re-aligning ourselves with our five new Strategic Outcomes.

- Safe, skilled, engaged people
- Satisfied customers, trusting partners
- Innovation, data and technology driven services
- Sustainable business, viable customers
- Water security and other water values are recognised

16

ONGOING

14

COMPLETED

## CUSTOMERS

### IRRIGATION

11,413

customers with 1,514 GL annual water use

### DOMESTIC & STOCK

6,510

customers with 12.6 GL annual water use

### RECREATION

805

customers with 0.2 GL annual water use

### WATER INVESTMENT

975

customers with 15.8 GL annual water use

### COMMERCIAL LEASING

356

customers with 22.4 GL annual water use

### SUNDRY

250

customers 0 GL annual water use

### CONTRACT SERVICES

10

customers (no annual water use)

### FLOOD PROTECTION

31

customers (no annual water use)

### BULK WATER FOR URBAN AND RURAL WATER SUPPLY

12

customers with 642 GL annual water use

### ENVIRONMENTAL WATERING

2

customers with 734 GL annual water use

### POWER GENERATION

18

customers (no annual water use)

### TOTAL

20,382

customers 2,941 GL annual water use

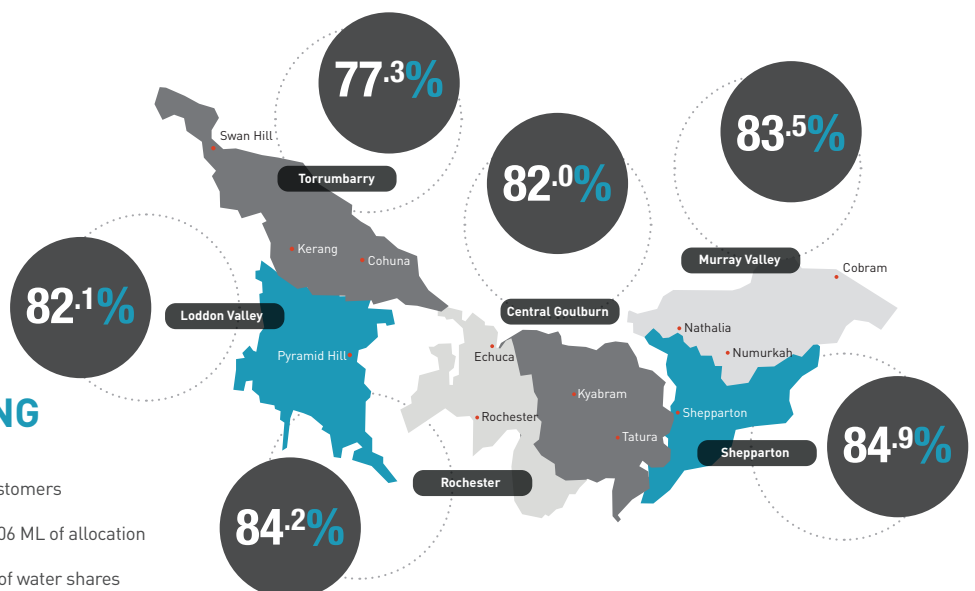
## SYSTEM EFFICIENCY

82%

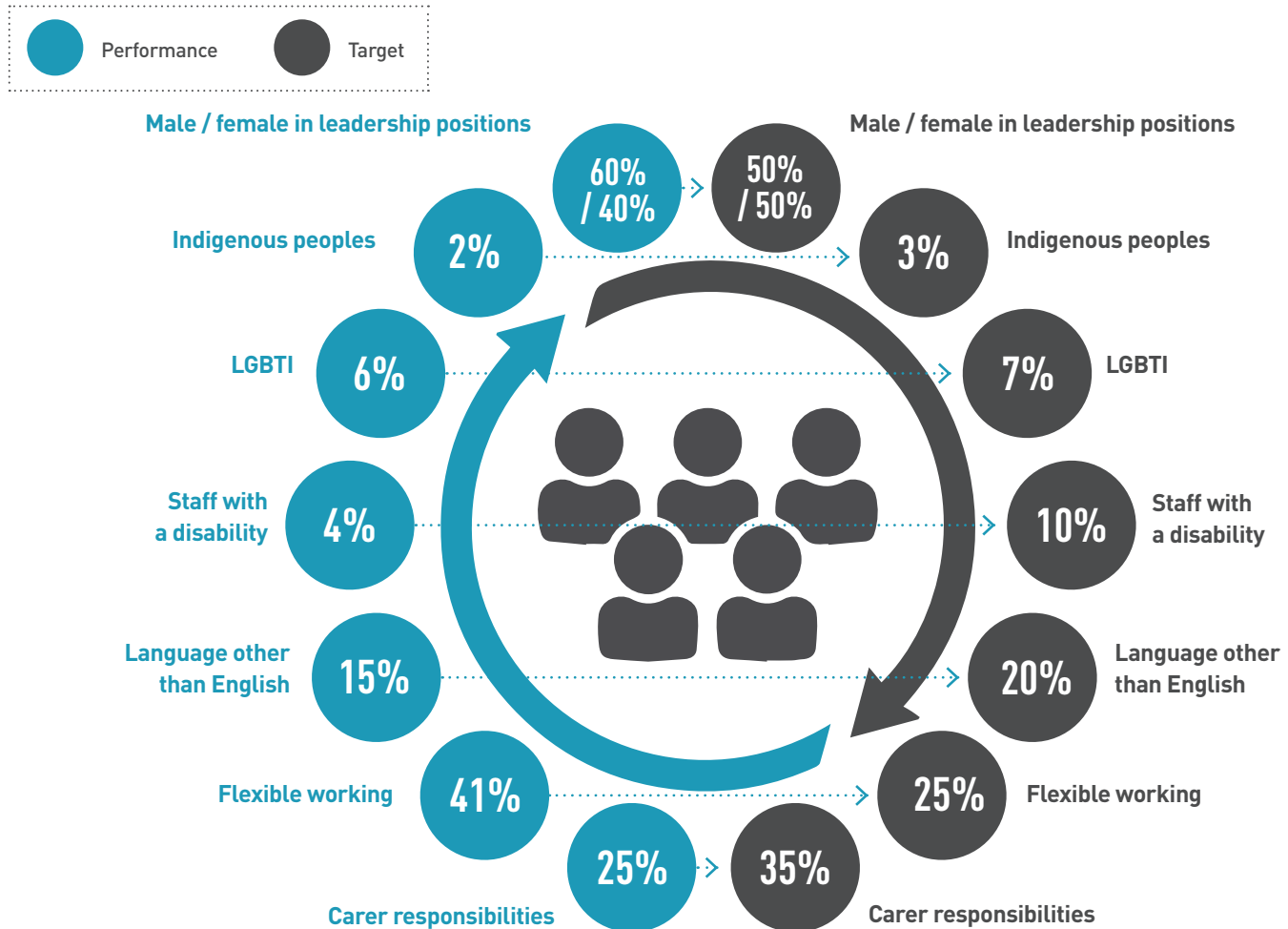
FOR THE GMID

## WATER DELIVERY & TRADING

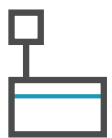
- A total of 1,196,739 ML of water was delivered to our customers
- We processed 18,211 allocation trades involving 2,795,006 ML of allocation
- We completed 3,859 application to transfer 184,962 ML of water shares



**OUR WORKFORCE** GMW employs a total of 654 staff (figures include full time, part time and casual employees and exclude Directors and the Chairman) equivalent to 627.9 full-time equivalent staff. We are working together to achieve our diversity and inclusion targets by 2024.



**THE CONNECTIONS PROJECT** The Connections Project achieved the following milestone targets.



**8,089**  
Service points installed



**342GL**  
Audited water savings made



**307km**  
Channel remediated



**1,325km**  
Channel decommissioned



## FINANCIAL PERFORMANCE

- We have achieved the financial targets set
- We have achieved the \$20m target (due June 2020) two years ahead of schedule
- We have met the Minister's financial measures