

WaterLINE by PHONE

1300 469 469 (1300 GMW GMW)

This is the new number for WaterLINE and it is the cost of a local call from anywhere in Australia. You now need to enter a 7 digit User Number. It's easy! Just add the relevant 2 digits from the table below to the start of your old User Number.

10	Murray Valley Irrigation Area
20	Shepparton Irrigation Area & Diversions customers on the Kiewa, King, Ovens, Broken, Mitta & Goulburn Rivers and the Murray River upstream of Torrumbarry Weir
30	Central Goulburn Irrigation Area
40	Rochester-Campaspe Irrigation Area & Diversions customers on the Campaspe River
50	Pyramid-Boort Irrigation Area and Diversions customers on the Loddon River and Bullarook Creek
60	Torrumbarry Irrigation Area and Diversions customers on the Murray River downstream of Torrumbarry Weir

WaterLINE Phone

1300 469 469 (1300 GMW GMW)

- Key in your **new 7 digit User Number** then press “#”
- Remember to use the two new numbers from above and place them in front of your **old 5 digit User Number**
- Key in your **PIN** then press “#”

Select from the following functions:

- 1# To place a regular order
- 2# To find out start times
- 3# To speak to a planner
- 4# To leave a message for a planner
- 5# For special functions including changing your PIN
- 6# To make an order variation
- 7# Meter reading entry
- 9# To speak to an operator
- 0# To end this call

TMB 7893

* **Your User Number and PIN are the same for both Online and Phone ordering**

My User Number

1	2	3	4	5	6	7	8	9	0
---	---	---	---	---	---	---	---	---	---

My PIN

1	2	3	4
---	---	---	---

■ Add your new 2 digit number from above to your old User Number to make your new 7 digit User Number