

Corporate Services

The Corporate Services group provides leadership and support which is professional, innovative and creates value for all our customers. The Corporate Services team are committed to continuous improvement and maintaining cost efficiencies across the organisation while meeting G-MW's Statutory, Financial and Customer Service obligations.

G-MW's Kerang office



Corporate Services units include Finance, People & Development, Governance & Legal, Information and Business Systems, Corporate Risk, WaterMove and Economics and Tariff, explained below:

Finance – responsible for Financial Reporting, Accounts, Supplies/Stores and Procurement.

People & Development – responsible for workforce planning, Human Resources reporting, Performance Management and continual improvement of training and development programs.

Governance & Legal – responsible for governance and accountability activities including Board Coordination activities, insurance coverage, managing prosecutions, providing internal legal advice, settling contract documentation, dealing with Freedom of Information and privacy issues, and responding to the office of the Energy and Water Ombudsman of Victoria.

Information and Business Systems – responsible for developing and maintaining fast, efficient operating systems both in office and on-site, including telecommunications.

Corporate Risk – responsible for management of Corporate Risks and systems including Occupational Health & Safety, Incident Management, Public Safety, G-MW Assets and Security risks.

WaterMove – operates as a business unit of G-MW and conducts a weekly water exchange and online water trading service across Victoria and interstate.

Economics & Tariff – responsible for the development of current and future policy impacting G-MW and its customers around water tariffs, water trading policy and economic regulation.

G-MW – Financial commentary

Financially significant issues in the year

During this 2008/09 financial year the impact of the asset modernisation projects underway in the region was significant for G-MW financial transactions, assets and customers.

The continuation of the FutureFlow Alliance works program lead to significant cash flows through G-MW's accounts which is demonstrated within the Corporation cash flow statement. There are also significant levels of capital additions in the G-MW asset base and capital contributions from Government to fund these works which are supported in the Statement of Changes in Equity.

The Northern Victoria Irrigation Renewal Project (NVIRP) established in 2007, delivered works during the year and many G-MW staff were involved in providing assistance and information as the new organisation prepared its business plan and operational plans. The NVIRP works program will be shown as a transfer of capital from NVIRP to G-MW as works packages of the program are completed and agreed.

Financial Statements

The operating statement result shows a loss of \$34 million for 2008/09, compared to a profit of \$17 million in 2007/08. This difference is mostly due to the \$40 million of Government grants received in advance in the 2007/08 accounts, as referred to at that time. Expenditure associated with those funds was incurred this year with no matching revenue.

The prolonged drought continued to impact throughout the community and in G-MW's financial result. With water allocations at their lowest level, consumptive revenue was under budget by \$7 million. G-MW will continue to work with customers and stakeholders to best structure and plan for ongoing climate change impacts.

The table below provides a reconciliation of pricing profit/(loss) allowing for grant monies received and expensed and allowing for statutory depreciation adjustments;

	2008/09	2007/08
	\$'000	\$'000
Profit/(Loss) for the year in financial statements, prepared in accordance with Australian Accounting Standards	(34,148)	17,417
Deduct Government grants received in advance	0	(40,000)
Adjusted accounting result	(34,148)	(22,583)
Add back depreciation	34,008	31,127
Deduct regulatory depreciation	(5,412)	(3,343)
Profit/(Loss) for the year under pricing policy	(5,552)	5,201

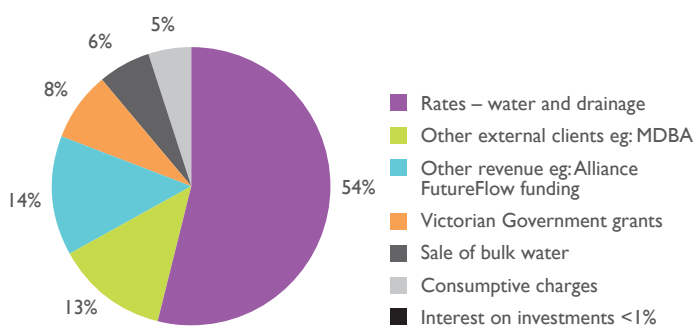
The financial statements indicate an operating loss (statutory loss) of \$34.1 million in 2008/09.

A comparison of trading results for the last six years, based on financial statements prepared in accordance with Australian Accounting Standards, is shown below.

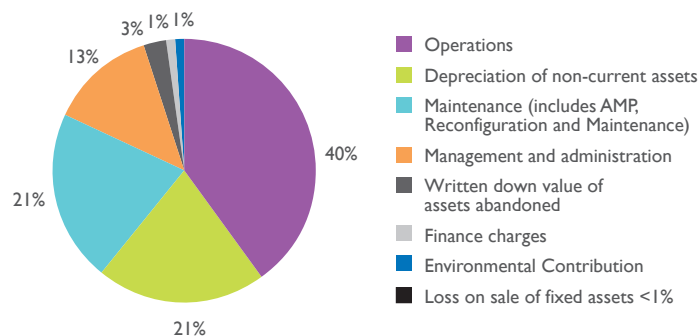
Year	Result
2008/09	\$34.1m loss
2007/08	\$17.4m profit
2006/07	\$28.3m loss
2005/06	\$4.2m loss
2004/05	\$11.4m loss
2003/04	\$2.1m profit
2002/03	\$21.6m loss

	2002/03	2003/04	2004/05	2005/06	2006/07	2007/08	2008/09
Revenue							
Charges for water	63,801	74,002	79,497	82,905	77,129	76,691	81,926
Other revenue	32,285	41,305	31,098	36,983	41,459	89,720	43,481
Total	96,086	115,307	110,595	119,888	118,588	166,411	125,408
Expense							
Operations	56,382	54,366	55,797	54,375	62,392	57,306	64,017
Maintenance	17,613	18,130	19,999	24,075	32,699	39,822	33,382
Depreciation	28,486	26,991	30,806	30,516	31,302	31,127	34,008
Other expenses	15,212	13,734	15,403	15,137	20,445	20,739	28,148
Total	117,693	113,221	122,005	124,103	146,838	148,994	159,556
Profit/(loss)	(21,607)	2,086	(11,410)	(4,215)	(28,250)	17,417	(34,148)
Current assets	22,680	41,538	55,488	44,698	50,281	198,405	113,925
Non-current assets	1,695,945	1,858,940	1,882,528	1,905,679	1,930,826	1,959,237	2,124,393
Current liabilities	27,322	28,165	43,193	41,202	49,693	42,589	79,919
Non-current liabilities	8,717	23,751	15,288	14,809	63,716	51,269	23,535

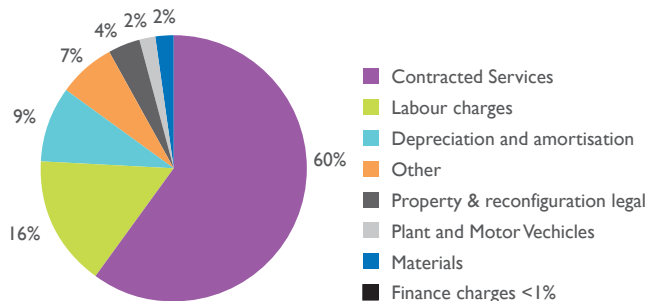
REVENUE BY SOURCE
\$125 MILLION



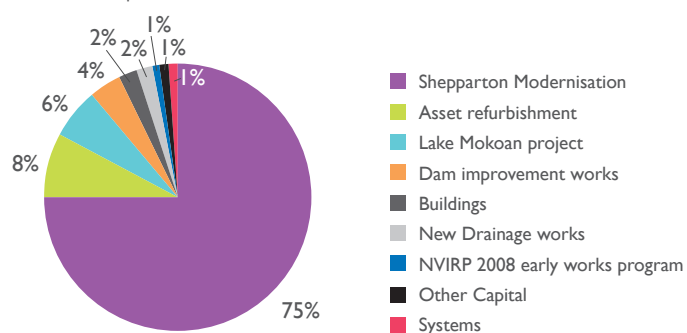
OPERATING EXPENDITURE BY ACTIVITY
\$160 MILLION



TOTAL EXPENDITURE BY RESOURCE
\$364 MILLION



CAPITAL EXPENDITURE BY TYPE
\$204 MILLION



Victorian Government funded rebate program

During 2008/09 the Victorian Government funded a rebate of fixed water charges to customers as part of a drought relief package. Customers in supply systems with a water allocation of less than 30% at 1 December 2008 were entitled to up to \$1,000 rebate of their fixed irrigation charges in full plus 50% of the balance of charges above \$1,000. The program excluded customers that were stock exchange listed or in which shares are owned by a publicly listed company, which only applied to one of our customers. The total amount of fixed rates covered by the rebate was \$36.8m, as detailed in note 4 to the financial statements. It follows \$35.8 million in 2007/08 and \$21.1 million in 2006/07, a total of \$93.7 million.

Our Employees

G-MW employs a total of 725 staff, equivalent to 702 full time employees (FTE), this compares to 660 FTE at the same time last year. The reason for the increase in FTE is due to the need to employ staff to backfill employees who have been seconded to FutureFlow (35) and NVIRP (17 employees).

	Total Employees	Full Time Equivalent (FTE)*	% male	% female
2008/2009	725	702	80	20
2007/2008	683	660	82	18
2006/2007	659	632	83	17
2005/2006	642	621	84	16
2004/2005	624	600	84	16

* Full time equivalent number accounts for part time employees as a fraction of full time hours workable. For example, two people each working 2.5 days per week would equal one full time equivalent employee.

Gender Balance

Over the past five years there has been an incremental increase in the number of females employed by G-MW.

G-MW is implementing more family friendly initiatives that will help G-MW attract staff through flexible working and leave options.

G-MW staff band classification at as June 30 2009.

Classification		
	Number	FTE
Band A	189	183
Band B	212	205
Band C	175	169
Band D	87	84
Band E	30	29
Band F	23	22
EO	9	9
	725	702



Waranga Basin

Building capability

The balanced scorecard has been adopted as the new performance management tool; this replaces all previous employee performance appraisal systems. The purpose of this tool is to align each staff member's performance with the organisation's objectives.

G-MW is also a Registered Training Organisation, operating in the same manner as a local TAFE, that over the reporting period trained more than 2600 internal and external participants with 35% of participants completing Nationally Accredited Training in Water.

In addition the following projects have been undertaken in the past year:

- Participation in the writing and development of the National Meter Certification Program for the measurement of non urban water meters, with 60 employees trained.
- Implementation and training of 450 participants in the new Construction Induction Card which is mandatory for all employees working on a G-MW construction site.
- Development and delivery of materials for the new Water Industry Training Package. There are currently 225 G-MW employees and 110 trainees from other water corporations across Australia enrolled in this nationally accredited training.

Attracting and retaining future talent

G-MW hosted nine students for the 2008/09 summer vacation program. After a broad recruitment campaign G-MW selected students from a range of locations including several interstate universities. The program offered students the opportunity to gain valuable industry experience in their chosen disciplines which included students in Engineering, Science and Business. The program also provided the students with a chance to learn more about the water industry with the inclusion of an organised tour demonstrating a range of G-MW works.

Making our workplace safer

G-MW continued towards the aspiration of zero harm during the 2008/09 period. A four year corporate OH&S strategy was launched and endorsed by G-MW's General Management Team and Board outlining key strategic objectives and deliverables which will ensure a workplace which is safe and without risk to health. Corporate injury reduction targets and objectives have also been established during this period and will be monitored through a structured process in the coming financial year.

G-MW has seen a decrease in its Lost Time Injury Frequency Trend during the 2008/09 period. The organisation also worked a total of 407,909 hours without Lost Time Injury, just three days short of the existing record of 137 days. A number of initiatives have been implemented to target identified risk areas and have included the use of Safe Work Method Statements for all activities. Targeted training has been provided on slips, trips and falls and manual handling which through analysis have been identified as the organisations highest mechanisms of injury.

During the 2008/09 period, management provided for an increased field focus to key stakeholders along with the delivery of the objectives outlined in G-MW's OH&S Strategy.

Key OH&S Initiatives developed during the 2008/09 period have included:

- Development of the Leadership Commitment Program which includes metrics to benchmark performance across the organisation and focuses on lead trends rather than traditionally based lag indicators.
- Frontline focus program which has increased the presence of the OH&S Unit in the field and at local meetings to provide guidance, assistance and training as required.
- Ongoing completion of SafetyMAP Surveillance Audits and retention of G-MW's SafetyMAP Initial Level certification.
- Migration to High Risk Work and Construction Regulations and development of Safe Work Method Statements and associated documentation.
- Implementation of chemical management program and training package.
- Initial development of a Corporate Health and Well-being Strategy which will be proposed to be delivered in the new financial year.

G-MW has again employed a rigorous and pro-active Return to Work and Rehabilitation Program during the 2008/09 period. Trending has shown that with proactive management of injuries at their onset the occurrence of lost time can be significantly reduced.

G-MW Average Lost Time Rate

	Lost Time Injury Frequency Rate (lost time injuries per million hours worked)	Average Lost Time Rate (average number of days lost per lost time injury)
2008/09	10.5	31.5
2007/08	12.1	16.9
2006/07	10.4	18.4
2005/06	7.8	30.2
2004/05	17.4	10.8
2003/04	14.5	10.0
2002/03	19.3	15.9
2001/02	18.1	20.0
2000/01	26.9	10.3

As the number of low impact claims has reduced, the Average Lost Time Rate for the organisation has increased due to the contribution of serious long term psychological and physical injury.

Occupational Health and Safety Key Performance Indicators

	2008/09	2007/08	2006/07
Number of health and safety employee representative committees	19	14	14
Number of lost time injuries for the year	12	13	11
Number of days lost to injuries incurred during the year	378	210	202
Lost Time Injury Frequency Rate (lost time injuries per million hours worked)	10.5	12.1	10.4
Average Lost Time Rate (average number of days lost per lost time injury)	31.5	16.9	18.4

As of January 2009, the Board of G-MW approved the establishment of a Risk and Compliance Committee as ongoing improvement initiatives in risk management practices. The primary function is to support the Board in fulfilling its corporate governance responsibilities in relation to risk management and compliance.

As part of fulfilling its obligations as an Essential Service Provider and ensuring compliance with the Terrorism (Community Protection) Act 2003, G-MW undertook testing of several of its organisational resilience plans in conjunction with Coliban Water and Goulburn Valley Water. This exercise was attended by Department of Sustainability and Environment and Victoria Police.

Statement of Attestation

I, Stephen Mills certify that G-MW has risk management processes in place consistent with the Australian/New Zealand Risk Management Standard and an internal control system is in place that enables the executive to understand, manage and satisfactorily control risk exposures. G-MW's Risk and Compliance Committee verifies this assurance and that the risk profile of G-MW has been critically reviewed within the last 12 months.



30 June 2009

Disability Act 2006

G-MW is meeting its requirements under the Disability Act 2006 by developing a Disability Action Plan (DAP).

A Disability Action Plan (DAP) enables G-MW to recognise what can be done to start a long term program to better serve all those who depend on G-MW for customer service, employment and those of the general community in which G-MW operate.

The DAP will assist G-MW in understanding the needs of those who may require specialised assistance as well as raising awareness within G-MW to ensure that our policies and practices are more inclusive of people with a disability.

The purpose of the plan is to:

- Reduce barriers to persons with a disability accessing G-MW's goods, services and facilities
- Reduce barriers to persons with a disability
- Promote inclusion and participation in the community of persons with a disability
- Achieve tangible changes in attitudes and practices which discriminates against persons with a disability

A working party is coordinating the implementation of the plan on behalf of the organisation and ensuring that the appropriate goals are achieved. A copy of the plan is available on the G-MW website.

Investing in the future

Due to significant changes in G-MW's external environment, a decision was made to review the priorities for investment in research projects during 2008/09 to ensure the program delivered access to new knowledge and tools to improve the effectiveness and efficiency of G-MW's business, to comprehend and address emerging issues and create lasting value for its customers.

CRC Irrigation Futures

The CRC for Irrigation Futures (CRCIF) was established to examine critical issues in Australian irrigation. The program is now entering into its final year of research activity.

In 2008/09 G-MW involvement in projects focussed on the masters studies of G-MW employee, Daniel Lovell who is investigating the interaction between surface water and groundwater in the Upper Ovens River catchment. This will be the first Victorian catchment to have a conjunctive water management plan developed. Water extraction from the Upper Ovens River has the potential to negatively impact environmental flow requirements of the river over the low flow summer periods, the management plan under development aims to protect these flows. The research found that due to the high hydraulic connectivity between groundwater and surface water in the catchment, for effective protection of stream flow, groundwater and surface water are required to be managed conjunctively. This project is undertaken with joint funding from G-MW, the CRCIF and the University of Melbourne.

There are also a number of CRCIF supported on-farm water use efficiency, system harmonisation and monitoring of root zone salinity and leaching efficiency underway in or affecting G-MW's area of operations. These are being managed by the Department of Primary Industries (DPI).



eWater CRC

eWater CRC is a water technology development initiative focussing on building water management tools for partners. These products include the following tools, in which G-MW has been directly involved:

River operations and river planning modules:

These models will meet the evolving needs of river planners and managers across Australia and internationally. G-MW is providing specialist input toward model development and testing in the following two specific eWater software tools:

- River Manager – a river systems model for the management of water resources. This tool will build on the functionality of the widely used REALM and IQQM software products.
- River Operator – a river systems model designed to support river operations for time-steps ranging from daily to seasonal.

Catchment modelling:

An integrated tool “WaterCAST” (a platform developed from existing model ‘E2’) has been designed for use in managing catchment water yield and quality. WaterCAST is continuing to undergo further development and refinement in application trials and practical situations in focus catchments. G-MW has continued to collaborate with this project, especially focussing on the Lake Eppalock catchment model application.

National Program for Sustainable Irrigation

The National Program for Sustainable Irrigation (NPSI) invests in research and development to improve the productivity and sustainability of irrigation in Australia. The program has been managed by Land and Water Australia (LWA), an organisation funded by the Commonwealth but will cease operations in 2009/10. As part of the 2009/10 budget, it was announced that LWA will be abolished. Some current NPSI projects will continue with management novated to the Cotton R&D Cooperation (CRDC).

G-MW and NPSI collaborated on two projects in 2008/09:

1. The investigation in the use of monolayer products to reduce evaporation from irrigation channels. This project aims to investigate the potential for a non-infrastructure water savings

technology, to reduce evaporation from the water surface of channels. G-MW is collaborating with NPSI, CRCIF and the CRC for Polymer research on this project.

2. Exploring future salinity management options for Lake Tutchewop. The Barr Creek Drainage Diversion Scheme diverts saline water from Barr Creek into the Tutchewop Lakes to reduce the load of salt in the River Murray. The Tutchewop Lakes are used as terminal salt disposal basins, yet are sites of international significance belonging to the Ramsar-listed Kerang Wetlands. Concerns over the sustainability of these practices led to consideration of a salt harvesting scheme at the lakes.

Completed projects

G-MW in collaboration with City University of Hong Kong and the Victorian Department of Primary Industries (DPI) is developing a continuous monitoring technique for measuring heavy metals in water. Artificial Mussels were trialled for the first time in Australia as part of a global program of heavy metal monitoring. Finding that the Artificial Mussels accumulated both targeted and non-targeted metals at various sites across G-MW’s area of operations. The Artificial Mussels could be an effective tool to measure metal concentrations in channel and waterways.

An environmental risk assessment of six commonly used herbicides is being undertaken by G-MW in collaboration with CSIRO Land and Water. The study assessed the risks associated with different exposure pathways to beneficial water uses. Preliminary work found that depending on the dilution available and the application rates, there may be risks to some beneficial uses from the use of glyphosate 2,4-D, amitrole and acrolein.

Further work is proposed to include a more detailed measurement of dilution factors and other parameters such as wash-off fractions of pesticide residues from plant surfaces and binding ability of pesticides on the beds of channels and drains. This work is due to be completed in 2011.

A weather station and depth sensor to measure evaporation loss rates near an automated channel regulator in Central Goulburn.



Environmental Management

G-MW's Environmental Management System (EMS) provides for continual environmental improvement in the corporation's management of its impacts and mitigation of risks from the carrying out of our daily activities.

The EMS was independently audited in July 2008 and April 2009 as part of maintaining certification to ISO14001. Improvement recommendations were identified in the areas of compliance with legal requirements, conformance to procedures and retention of records and management have adapted these recommendations

Greenhouse Emissions Reduction

G-MW implemented its Greenhouse Emissions Action Plan throughout 2008/09. This plan drives the Corporation's initiatives to cap emissions at 75% of 2005/06 levels by 2013 and achieve carbon neutrality by 2050. Early successes of the plan include:

- The purchase of Accredited Green Power to replace 5% of electricity consumption in 2008/09;
- The uptake of fuel efficient vehicles in G-MW's fleet through the provision of incentives to staff. This has resulted in 34% of the vehicles changed over in 2008/09 converting to a fuel efficient option which is above target for the year.

Since records were kept of greenhouse emissions from G-MW operations they have trended down, and remained steady in the last couple of years with only a 4% increase from 2007/08 to 2008/09 as can be seen in the table below. Reductions in fuel consumption were more than counteracted by increases in energy requirements during the year.

Greenhouse emissions (t CO₂-e) by source

	2005/06	2006/07	2007/08	2008/09
Energy	10,890	8,275	8,309	9,301 ¹
Transport – fuel	6,369	5,057	4,902	4,518
Temporary pumping	–	2,341	1,100	1,061
Total	17,259	15,673	14,311	14,880

G-MW's greenhouse emissions comprise fuel consumption from the fleet of passenger vehicles and plant, electricity and natural gas usage for all offices / depots / recreational areas, as well as electricity and fuel consumption for water supply.

G-MW continues to participate in the Greenhouse Working Group with benefits of this involvement being:

- Updates on the development of the Federal Government's Carbon Pollution Reduction Scheme and mandatory National Greenhouse & Energy Reporting to allow G-MW to determine its participation in these schemes; and,
- Learning's from other Victorian Water Authorities in the development and implementation of their greenhouse strategies.

Corporate water consumption

G-MW's corporate water consumption for 2008/09 was 37 kilolitres per full time equivalent employee as can be seen in table below. Total consumption of 26,341 kilolitres is based on water used at offices, depots and recreational areas. This consumption comprises amenities, lawns, gardens, vehicle washing and miscellaneous uses. The figures are for consumption of town water supplies and do not include any irrigation or stock & domestic entitlements that may be held by sites.

Increases in consumption at G-MW operated recreational areas were predominantly due to reduced allocations requiring a switch from irrigation to town water supplies to ensure safety and statutory requirements are adhered to. At some sites, maintenance activities that require significant water consumption only occur on a biennial basis.

Corporate water consumption

	2005/06	2006/07	2007/08	2008/09
Water Consumption (kL)	5,003	22,638	13,798	26,341
Consumption per FTE ²	22	34	21	37

² FTE figures comprises staff on G-MW's payroll. This does not include contractors.

Victorian Biodiversity Strategy

Victoria's Biodiversity Strategy encourages Victorians to better understand the states flora, fauna and eco-systems and to take an active part in their conservation and management for future generations.

G-MW recognises the ecological links between different parts of the environment (such as streams, streamside vegetation and the biodiversity that they support) and are aware our actions and strategies influence biodiversity conservation. Our aim is to work with stakeholders to implement initiatives such as Regional Catchment Strategies to resolve regional biodiversity issues.

Victorian River Health Strategy

The Victorian River Health Strategy provides a framework to manage and restore our rivers over the long term. It sets the scene for integrating all our efforts on rivers, managing them within a catchment management context and ensuring that we get the most effective river health benefits for the effort and resources invested.

Key elements of the strategy relevant to G-MW are:

- Facilitating the movement of water to its highest value use
- Providing and managing water for the environment
- Restoring flow-stressed river systems
- Managing water quality



Customer meetings are an important part of ongoing communication between G-MW and its customers

Investigations into incidents/complaints involving the unauthorised diversion of water and/or interference with the Corporation's works

Number of incidents/complaints investigated by G-MW Compliance Unit during 2008/09	343
Total investigations completed or dismissed	267
Investigations continuing	76
Number of incidents referred to G-MW Legal Services Unit for prosecution during 2008/09	120
Successful prosecutions	6
Unsuccessful prosecutions	0
Discontinued prosecutions	5
Prosecutions in progress at 30 June 2009	109

¹ The accredited green power purchased by G-MW in 2008/09 is included in these figures. The Department of Climate Change factors for calculating emissions from energy consumption are the same for green electricity as they are for electricity from traditional polluting sources.

Number of prosecutions in progress from previous year (2007/08)	48
Total number of prosecutions in progress as at 30 June 2009	157

Freedom of Information applications to 30 June 2009

All applications were processed in accordance with the provisions of the Freedom of Information Act 1982 which provides a legally enforceable right of access to information held by government agencies. Due to the complexity of information in a small number of requests, some timelines for responses have been extended with the consent of the applicant.

Applications for access to information under the *Freedom of Information Act* 1982 should be made in writing, addressed to

Peter Lucarelli
 Information Officer
 Goulburn-Murray Water
 40 Casey Street
 Tatura Vic 3616
 or email to foi@g-mwater.com.au

Under section 17 of the *Freedom of Information Act* 1982 a request for access to information must be accompanied by an application fee (which may be waived or reduced if payment of the fee would cause hardship to the applicant). The current application fee is \$23.40.

17	Number of FOI Applications 2008/09
4	Full access to information provided
8	Access provided in part
0	Access denied in full
1	No Documents
4	Not yet finalised
40 Days	Average time spent dealing with each application

Whistleblowers Protection Act

The Whistleblowers Protection Act 2001 is designed to protect people disclosing information about serious wrongdoing in the Victorian Public Sector and to provide a framework for the investigation of these matters. The protected disclosure coordinator for the Department of Sustainability and the Environment (DSE) acts as the Corporation's agent to receive disclosures under the Act, and applies DSE procedures in managing disclosures. No disclosures were received during 2008/09.

Disclosure of improper conduct by the Corporation or its employees may be made to:

The Protected Disclosure Coordinator
Department of Sustainability and Environment
PO Box 500
East Melbourne Vic 3002

Energy and Water Ombudsman (Victoria) Limited

We are a member of the Energy & Water Ombudsman (Victoria) Limited Dispute Resolution Scheme, which provides an independent third-party conciliation process for the resolution of complaints by customers of gas, electricity and water service providers in Victoria.

During the 2008/09 financial year, the Ombudsman referred 50 matters to G-MW.

Of these, 40 were Enquiries and 10 were Level 1 Complaints. Case complexity contributed to one complaint progressing to a Level 3 status. On 30 June, 2009 there were no current complaints against the Corporation being investigated by the Ombudsman's office.

The Energy and Water Ombudsman (Victoria) Limited may be contacted by writing to:

The Energy and Water Ombudsman (Victoria) Limited
GPO Box 469
Melbourne Vic 3001

Victorian Industry Participation Policy (VIPP)

Contracts commenced to which the VIPP applied:

- during 2008/09, G-MW commenced 2 contracts totalling \$3,000,000 in value to which the VIPP applied; and
- both contracts were in regional Victoria.

The commitments by contractors under the VIPP included:

- an overall level of local content of 100% of the total value of the contracts; and
- 125 full time equivalent jobs

The projects benefitted the Victorian economy in terms of developing employee skills and technology transfer in Water Management. It also ensured that G-MW's safety, environment and quality standards were applied to Plant and Equipment and Labour Hire contractors.

Contract completed to which VIPP applied:

- During 2008/09, this agency completed 3 contracts totalling \$8,870,013 in value to which the VIPP applied; and
- all three contracts were in regional Victoria

The outcomes reported by contractors under VIPP included:

- local content contributed 100% of the value of the contracts; and
- 20 full time equivalent jobs

The projects benefitted the Victorian economy in terms of skills and technology transfer in Water Management. It also ensured that G-MW's quality, safety and environmental standards were applied to contractors. Two pipeline projects also delivered water savings to the Goulburn and Murray Systems.

G-MW Managing Director David Stewart (left) and Executive Manager Modernisation Alex Marshall (right) with FutureFlow's Works Supervisor Rod Wilson.



Capital projects over \$5 million – Treasury Approval

Project	DTF Evaluation	Project Approved	Progress as at 30 June 2009
Mokoan – Return to Wetland project	•	•	Approximately 25% complete
Laanecoorie Dam Improvement project	•	•	Approximately 100% complete
Total Channel Control (CGI 234) – FutureFlow Works	•	•	Approximately 75% complete
Shepparton Modernisation – FutureFlow Works	•	•	Approximately 60% complete
NVIRP 2008 Early Works Stage I	•	•	Approximately 90% complete

Building Act

G-MW observes statutory requirements set down by the *Building Act 1993* and the accompanying Building Regulations 2006.

Information available

Information relevant to Financial reporting Directive 22B of the *Financial Management Act 1994* is held at the G-MW offices and is available on request subject to the *Freedom of Information Act*.

Merit and Equity

The State Government's merit and equity principles provided the foundation for our recruitment processes, position advertising and employee selection. During the year 57 internal and 64 external applicants filled 121 positions within the organisation (of the total 129 positions advertised). In addition G-MW employed nine vacation students.

National Competition Policy

G-MW aims to comply with Victorian Government policies and timeframes for National Competition Policy, including competitive neutrality.

G-MW responded to a complaint received by the Victorian Competition and Efficiency Commission (VCEC) in relation to the activities of its Watermove business unit during 2007/08 reporting year. Since then, G-MW has initiated a number of modifications to business processes including the development of a steering committee comprising representatives from G-MW, Department of Sustainability and Environment and Department of Treasury and Finance to undertake a review of Watermove.

The Committee recommended the development of a stand alone corporate model. A corporatised model for Watermove was approved by the Board of Goulburn Murray Water at its May board meeting. Further governance structures are pending approval in response to the VCEC complaint, with final resolution expected early in the new financial year.

Consultancies

Consultants were engaged by the Corporation during 2008/09 to assist with:

- The provision of expert analysis and advice to facilitate decision making
- Specific one-off tasks or set of tasks
- The provision of skills not currently available within the Corporation

Two consultants were engaged at a total contract cost of \$100,000 or more.

1. Consultant: CCE Consulting

Project: Assist facilitating workshops and designing business plans for business improvement strategies.

Contract total: \$180,157

Remaining commitment: nil

2. Consultant: Synergies Economic Consulting

Project: Assist in Regulatory reporting and disclosure requirements.

Contract total: \$108,432

Remaining commitment: nil

Consultants engaged at a contract cost of less than \$100,000 numbered nine and were paid \$189,788 in total.